



OWNER'S MANUAL

Commercial and Industrial Cold Water Gas and Diesel



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More than just a name...IT'S THE POWER YOU NEED

PowerJet Pressure Cleaning Systems

1-877-765-9211

This manual contains operational information that is specific for commercial and industrial cold water, gas and diesel driven machines.

Read the following instructions carefully before attempting to assemble, install, operate or service this pressure washer. Failure to comply with these instructions could result in personal injury and/or property damage.

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IMPORTANT SAFETY INFORMATION

The safe operation of our pressure washing systems is the **FIRST** priority of PowerJet. This will only be achieved by following the operation and maintenance instructions as explained in this manual and all other enclosed manuals.

This manual contains essential information regarding the safety hazards, operations, and maintenance associated with this machine. The manual should always remain with the machine, including if it is resold.

ALL CAUTIONS AND SAFETY WARNINGS MUST BE FOLLOWED TO AVOID INJURY OR DAMAGE TO EQUIPMENT.

THIS EQUIPMENT IS TO BE USED ONLY BY TRAINED OPERATORS AND MUST ALWAYS BE ATTENDED DURING OPERATION.



WARNING: To reduce the risk of injury, read operating instructions carefully before using.

1. Read the instructions in this manual carefully before attempting to assemble, install, operate or service this pressure washer. Failure to comply with the instructions could result in personal injury and/or property damage.



WARNING: Use protective eyewear and clothing when operating equipment in order to avoid personal injuries.



WARNING: This machine exceeds 85db. Appropriate ear protection must be worn.



WARNING: Risk of explosion. Operate only where open flame or torch is permitted.

WARNING: Flammable liquids can create fumes which can ignite, causing property damage or severe injury.

2. Be thoroughly familiar with all controls and know how to stop the machine in the event of an emergency.



WARNING: Risk of fire. Do not add fuel when operating machine.

3. The minimum clearance to any combustible material is 12 inches.



WARNING: Keep water spray away from electrical wiring.

4. All electrically powered equipment must be grounded at all times to prevent fatal electric shots. Do not spray water on or near electrical components. Do not touch electrical components while standing in water or when hands are wet. Always make sure machine is disconnected from power source before servicing.



WARNING: Risk of asphyxiation. Use this product only in a well ventilated area.

5. Use equipment in a well-ventilated area to avoid carbon monoxide poisoning or death.



WARNING: Risk of injection or severe injury to persons. Keep clear of nozzle spray.

6. High pressure spray can cause serious injuries. Never point pressurized spray at any person or animal. Handle the spray assembly with care.



WARNING: Risk of injury. Hot surfaces can cause burns.



WARNING: Trigger gun kicks back. Hold with both hands.

7. Hold firmly to the gun and wand during start up and operation of the machine. Do not attempt to make adjustments while the trigger gun is in operation.

8. Make sure all quick coupler fittings are properly secured before operating pressure washer.



WARNING: Risk of injury from falls when using ladder.

9. Do not overreach or stand on anything unstable. Keep a good balance and make sure to keep a steady footing at all times.



WARNING: Protect from freezing.

10. It is important to keep your machine from freezing in order to keep it in its best working condition. Failure to protect your machine from freezing may cause damage to the machine and personal injuries may occur as a result.



WARNING: Risk of Injury

11. For machines with a 12 V burner: Disconnect battery ground terminal before servicing.

12. Protect high pressure hoses from sharp objects and vehicles. Inspect condition of hoses prior to use, or serious injury could occur.

13. Do not pass acids or other caustic or abrasive fluids through the pump.

- Never run pump dry of oil or water or let the pump run with the trigger gun released for more than 2 minutes.
- Do not attempt to operate this machine if fatigued or under the influence of alcohol, prescription medications, or drugs.
- Some of the maintenance procedures involved in this machine require a certified technician (these steps are indicated throughout this manual). Do not attempt to perform these repairs if you are not qualified.

If you need further explanation of any of the information in this manual, suspend any activity involving the equipment and call our toll free number for assistance, 1-877-765-9211.



SPECIFICATIONS

Commercial Cold Water Gasoline				
MODEL	GPM	PSI	HP/ENGINE	DRIVE
PJ273GL	3	2700	6.5 LIFAN	DIRECT
PJ273GK	3	2700	6.5 KOHLER	DIRECT
PJ273GH	3	2700	6.5 HONDA	DIRECT
PJ404GL	3.5	4000	15 LIFAN	DIRECT
PJ404GK	3.5	4000	14 KOHLER	DIRECT
PJ404GH	3.5	4000	13 HONDA	DIRECT
PJ404GH-GP	4	4000	13 HONDA	DIRECT
PJ404GK-GP	4	4000	14 KOHLER	DIRECT
PJ354GHGPBD	4	3500	13 HONDA	POWER BAND BELT
PJ354GHGPBD	4	3500	14 KOHLER	POWER BAND BELT

Industrial Cold Water Gasoline					
MODEL	GPM	PSI	DRIVE	HP	ENGINE
PJCI4035G-K	4	3500	GEAR BOX	14	KOHLER
PJCI4035G-H	4	3000	GEAR BOX	13	HONDA
PJCI6035G	6	3500	GEAR BOX	25	KOHLER/24 HP HONDA
PJCI7036G	7	3600	BELT	25	KOHLER/24 HP HONDA
PJCI8035G	8	3500	BELT	25	KOHLER/24 HP HONDA
PJCI7536G-JB	7.5	3600	GEAR BOX JABSCO PUMP	25	KOHLER/24 HP HONDA
PJCI1225G	12	2500	BELT	38	KOHLER
PJC1030G	10	3000	BELT	38	KOHLER
PJCI505G	5	5000	BELT	25	KOHLER/24 HP HONDA
PJCI4560G	4.5	6000	BELT	25	KOHLER/24 HP HONDA
PJCI4070G	4	7000	BELT	25	KOHLER/24 HP HONDA

Industrial Cold Water Diesel					
MODEL	GPM	PSI	DRIVE	HP	ENGINE
PJCI4032D	4	3200	BELT	9.8	KOHLER
PJCI5005D	5	5000	BELT	26	KOHLER
PJCI4007D	4	7000	BELT	26	KOHLER
PJCI8008D	8	8000	GEARBOX	60	DOOSAN
PJCI6115D	6	11,500	BELT OR GEARBOX	60	DOOSAN
PJCI4150D	4.5	15,000	BELT OR GEARBOX	60	DOOSAN

INTRODUCTION

Thank you for selecting a quality PowerJet product. We are pleased to have you included among the many satisfied owners of PowerJet cleaning machines. Years of engineering have gone into the development of these fine products and only top quality components and materials are used throughout. Each machine is carefully tested and inspected before leaving our plant to ensure years of dependable performance.

To continue to receive satisfactory performance, remembering that this machine represents a substantial investment on your part, and if properly cared for and maintained it will return this investment many times over. As with all mechanical equipment, your machine requires proper operation and maintenance as outlined in this manual for maximum trouble free life.

This manual has been prepared under the direction of our engineering and service technicians. Their experience in designing, manufacturing, installing and servicing our equipment from our company's inception is condensed in this manual. They know what information the end user needs in order to get the optimum performance from their pressure washer. Please read carefully.

This manual contains information that will be specific for your pressure washer, as well as similar models.

Carefully review any additional manuals that have been included with your system and follow **ALL ADDITIONAL OPERATING INSTRUCTIONS AND SAFETY NOTICES**. They are specific for the quality components that have been used to manufacture your machine and are an integral part of the operating and maintenance procedures.

The management & staff at PowerJet are proud of the equipment that we design and manufacture, and we thank you for making us your # 1 choice in pressure washers. If you have any questions please do not hesitate to call us, 1-877-765-9211.

Our goal is that you will be satisfied with the performance, quality, and service you receive from PowerJet and that if you need to replace this machine in years to come, you will give us the opportunity to continue supplying equipment to your company.

PLEASE READ MANUALS CAREFULLY BEFORE USING MACHINE. EXAMINE MACHINE AND CRATE CAREFULLY FOR SHIPPING DAMAGE OR MISSING PARTS. REPORT PROMPTLY ANY SHORTAGES OR DAMAGE CLAIMS TO FREIGHT CARRIER OR DEALER.

OPERATING INSTRUCTIONS

1. Perform pre-start maintenance inspection on all applicable systems prior to operating the machine. This is essential for the safe, effective and efficient operation. You will get optimum performance from your system ONLY if these instructions and inspections are followed. Any indication that the pressure washing system was not operated and maintained according to these instructions may cancel the manufacturers' warranty.

Location – These machines are gasoline or diesel powered and must be used outside in a well ventilated area.

Controls – Make sure all controls are turned to the off position.

Pump – oil level - Level the pressure washer. Be sure oil level in the pump is correct on dip stick. If the level is low, add the correct oil to the proper level. **USE ONLY SAE 30 W NON-DETERGENT OIL OR HYDRAULIC 68. DO NOT OVER FILL.**

Gas engine - gasoline level – The engine is a 4 cycle and uses regular octane, unleaded fuel. DO NOT USE MIXED FUEL. Refer to the engine operation manual included with your pressure-washing unit.

Gas engine - oil level – The engine is a 4 cycle and uses 10W30 detergent oil. Refer to Glossary or engine manual.

Diesel engine – Refer to engine operation manual included with your pressure washing unit for oil and fuel recommendations.

Visually inspect all electrical components to assure they are in good condition, showing No signs of exposure, breakage or splicing.

Visually inspect all hoses, nozzles and guns to assure they are in good condition. If replacements are necessary they must be rated to withstand the machine's operating pressure.

2. Attach high-pressure hose to water outlet quick connector. Attach the other end of high pressure hose (with quick coupler) to spray gun. Ensure that quick disconnect connections are tightly locked together. Apply a sharp pull on hose to confirm they are secured.

Attach wand nozzle specific to task requirements (i.e. chemical or pressure wash). [Quick Coupling Operation – Pull back sleeve end and insert male end into nozzle quick coupler, release sleeve and confirm connection by pulling on nozzle].

3. Attach water source to water inlet located on pump. The water source must be attached with a good quality standard garden type hose (1/2" minimum is required). Connect male fitting into water inlet on pump. Make sure that the inlet screen/filter is intact and fitted correctly. Turn on water source. WATER MUST BE IN SUFFICIENT SUPPLY, AND PRESSURE MUST BE

BETWEEN 20 –60 PSI TO ENSURE PROPER AND SAFE OPERATION. Specific attention should be given if using a well water supply. Ensure water is flowing from end nozzle with trigger gun pulled. Deplete system of all air.

4. **Start gas/diesel engine**

Refer to instructions in engine manual. You may need to hold wand trigger open while starting engine in order to let it turn over more easily. **MAKE SURE THAT THE ENGINE EXHAUST IS NOT FACING ANY FLAMMABLE MATERIALS.**

5. **Pressure adjustment** - The pressure regulator (unloader) is located on the pump (see diagram). It controls the pressure being generated by the pressure washer. This regulator may be adjusted to desired pressure by turning the adjustment knob. Turning the adjustment knob clockwise will increase pressure. **NEVER OPERATE SYSTEM AT A HIGHER PSI THAN THE MAXIMUM RATING.** This machine has been adjusted to operate at a specific maximum pressure as per the machine specifications. Pressure may be reduced for lighter use by turning the unloader counter clockwise. If continuing to turn the unloader clockwise does not increase the pressure, then this implies the maximum has been reached for the system. Any further turning of the unloader will cause the pressure to spike when the wand trigger is released, resulting in possible damage to the machine. To avoid this effect, loosen the unloader (counter-clockwise) until the pressure just starts to drop (see pump head pressure gauge) and until it no longer exceeds the maximum pressure rating for the machine.

6. **You are now ready to start the cleaning operation** - Pull trigger on the pressure wand assembly to start cleaning. To stop pressurized water, release trigger. **DO NOT LEAVE UNIT RUNNING WHEN NOT IN USE.** If left running, water will continuously be forced through the bypass hose and back into the pump, which will cause the pump to overheat.

7. **To stop operation.** Turn off engine. Squeeze and release wand trigger after shutting off to relieve system of pressure.

8. **Prior to storage** – Inspect pressure washer for any damage or required maintenance. If your machine is to be exposed to cold weather, please refer to winter pump instructions found in this manual. If possible, do not allow unit to remain outside in the elements.

9. **Warning** – If unit is left running while not in use, pump damage may occur. Do not leave unit running while not in use!

CHEMICAL APPLICATION

Downstream Chemical Injection: Standard (direct drive units, optional on others) High Pressure Soap (optional feature)

NOTE: Do not remove back flow preventer as chemical may flow back into potable water source. For standard chemical injection, ensure the black nozzle is properly fitted at the end of the wand. The chemical injector will not function if this nozzle is not fitted.

1. Chemical preparation – Select detergent/chemical that best suits your cleaning task. Prepare dilution according to the manufacturer's instructions. The volume of chemical being used may be adjusted at valve located on the chemical injector. Note: for PJ Pumps, the volume is preset and cannot be adjusted.
2. Insert the intake hose, located on the chemical injector at the pump, into the chemical being used.
3. Fit black nozzle on the standard wand, or for the dual wand, turn adjustment knob on, and adjust for required flow rate. For high pressure soap systems, the black nozzle is not needed; use one of the other wand nozzles.
4. To apply chemical, engage trigger on pressure wand assembly. Turn chemical injector's nipple to adjust flow. For the high pressure soap systems, open ball valve and engage trigger.
5. Chemical can now be applied through pressure wand assembly. It will take 5 – 15 seconds for chemical to travel to spray nozzle. The volume of chemical being used may be adjusted at the chemical injector.
6. For best results apply chemical from bottom to top, and allow for proper penetration time prior to rinsing. Do not allow chemical to dry. Rinse from bottom to top and then top to bottom.

WINTER PUMP PROTECTION

The following procedure MUST be used when the pressure washing unit is stored at temperatures below freezing.

1. All water must be drained or blown (via compressed air) from system. Connect a short piece of male fitted ½" garden type hose on to the water inlet on the pump assembly.
2. Place the open end of the hose into a wide mouthed container of full strength, winter rated, vehicle windshield washing fluid or Anti-Freeze, **RATED FOR MINIMUM -40°C.**
3. Connect the pressure wand assembly.

4. Start the pump and engage trigger on the pressure gun. Operate the system until the fluid runs the same color as the windshield washing fluid. Your machine is now prepared for storage.
5. Disconnect fluid supply, blow out with compressed air, and cap end.

GENERAL MAINTENANCE

Water Condition

Use a softener on your water system if local water is known to be high in mineral content. The advantages of soft water are very beneficial: prevents scale buildup in heater coil, cleans better with considerably less detergent, and prevents streaking on painted surfaces and glass when rinsing.

MAINTENANCE CHECKLIST

Maintenance for Pump

Daily:

1. Check oil for proper level and adjust accordingly.
2. Examine the quality of the oil.
3. Check pump for oil and/or water leaks.
4. Inspect and clean inlet filters.

Weekly:

1. Examine all fittings, components, hoses, connections, and nozzles for damages, loose parts, or leaks. – Replace accordingly—

Recommendation for Oil Changes and Component Replacement:

1. Change the oil in the pump after the first 50 hours and every 500 hours after the initial oil change. Use SAE 30 W Non-Detergent for GP Pumps and Hydraulic 68 for PJ Pumps.
2. Change all other components on the pump as needed.

Maintenance for Gasoline/Diesel Engine

Daily:

1. Check oil for proper level and adjust accordingly.
2. Examine the quality of the oil
3. Examine the air cleaner element

Weekly:

1. Examine engine components for damages, loose parts, or leaks.

Recommended Schedule for Oil Changes and Component Replacements:

1. Change engine oil after first 5 hours and every 100 hours after the initial oil change. Use 10w-30 engine oil.
2. Replace Spark Plug every 100 hours.
3. Change air cleaner element every 100 hours.
4. Check fuel filters every 300 hours.
5. Change all other components on engine as needed.

GLOSSARY OF TERMS

PSI – Pounds per square inch. Pressure washers are designed and rated to operate at a specific PSI. Operating at pressures exceeding the maximum rating could result in damage to the unit and/or SEVERE PERSONAL INJURY.

GPM – Gallons per minute. The orifice on the pressure wand assembly has been selected to deliver up to the maximum GPM for your machine.

PRESSURE WAND ASSEMBLY – This refers to the gun, wand, and nozzle.

PUMP – The pump moves the water through the system and delivers it to the pressure wand assembly.

UNLOADER VALVE – Is a valve located at the head of the pump for unloading water back into the bypass when the trigger gun is shut off. It also reduces the load on pump when gun is off.

OIL, PUMP – The oil used within the pump to lubricate its operation. It is important to use only SAE 30 W Non Detergent (for GP Pumps) or Hydraulic 68 (for PJ Pumps) in the pump.

OIL, GASOLINE ENGINE – Gasoline Engines need appropriate lubricant. Use 10W30 detergent oil.

BACK FLOW PREVENTER – Device to prevent flow backwards into potable water supply.

MAXIMUM WORKING PRESSURE - Each machine is equipped with a safety pressure relief valve which prevents over pressurization of the high pressure system. It is an important safety device and must not be tampered with in any way.

PRESSURE SWITCH - A pressure switch is used to control the motor for the auto stop/start feature (see diagram).

FLOW SWITCH – A flow switch is installed on the outlet of the water pump in auto stop/start models and will shut off the pump and motor in the absence of water flow as well as turning it back on when flow is detected (by squeezing the trigger).

COMPONENT IDENTIFICATION

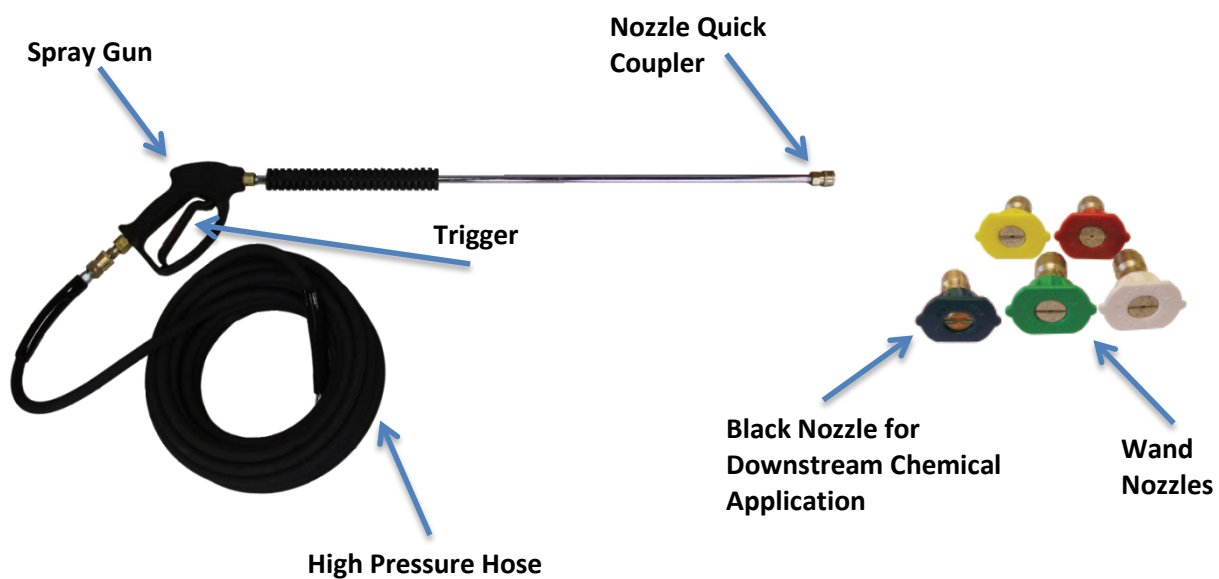
Commercial Model:



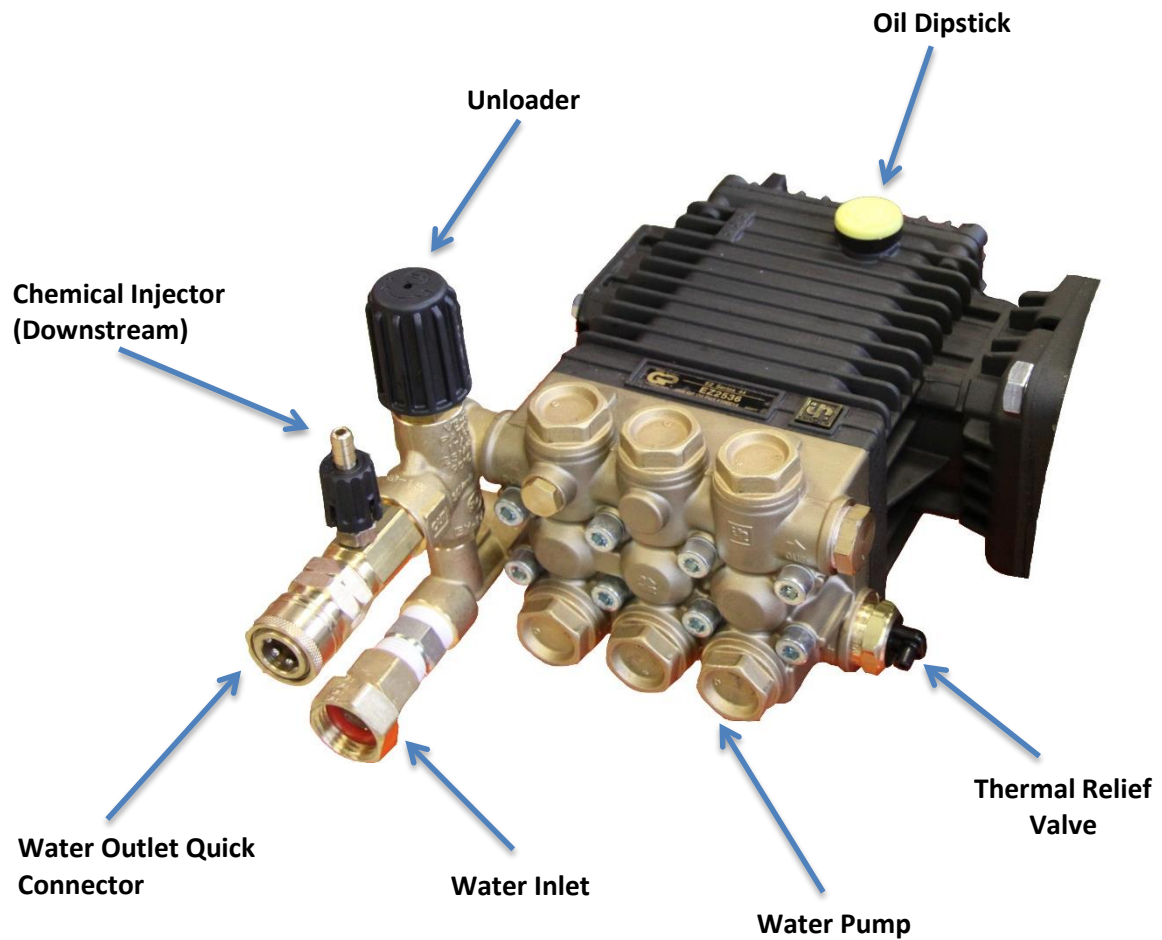
Industrial Model:



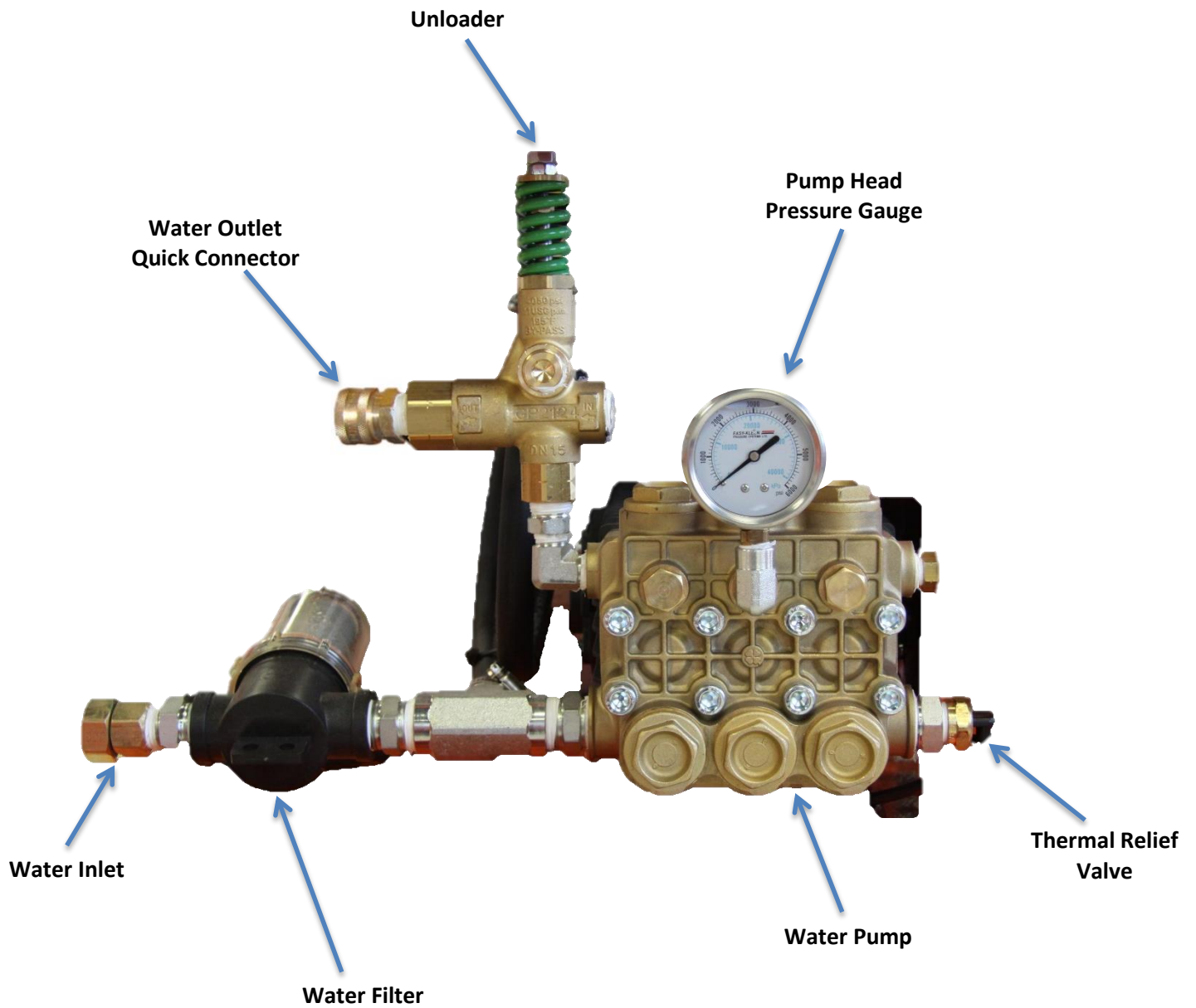
Pressure Wand Assembly:



Commercial Model Pump Assembly:



Industrial Model Pump Assembly:



QUICK DIAGNOSTICS AND SOLUTIONS GUIDE

PUMP		TYPE OF OIL
PJ Pump		Hydraulic 68 (650ml)
GP Pump		30W SAE Non-Detergent
PROBLEM	POSSIBLE CAUSES	SOLUTIONS
PRESSURE		
No pressure or Very low pressure	Metal in oil	<ul style="list-style-type: none"> - Examine oil in pump to see if there is metal in oil. - If you find traces or pieces of metal, your pump has damaged components.
	Dirt in water	<ul style="list-style-type: none"> - Verify if there is dirt in nozzle tip or in valves in pump. - If nozzle is plugged, clean or replace it. - If valves in pump are clogged, clean valves. - If valves in pump are damaged, replace valves.
	Wrong nozzle size	<ul style="list-style-type: none"> - Make sure you have the right nozzle size. The black nozzle will drop pressure in order to use chemical injector and is only for soap or chemical. If you are not using soap, use a different color.
Pressure too high	Wrong nozzle size	<ul style="list-style-type: none"> - Make sure you have the right nozzle size.
	Unloader adjusted improperly or damaged	<ul style="list-style-type: none"> - Check pressure of pump with a pressure gauge and adjust to desired pressure. - If you cannot reduce pressure, replace unloader.



Manufacturer's Warranty



Thank you for your purchase of a PowerJet pressure cleaning system.

All original equipment are warrantied for a specific period and on the conditions set forth, that the product is free from defect in materials and workmanship as follows:



WARRANTY TIME LINE		DESCRIPTION	FROM PURCHASE
Electric Motors	1 Phase		18 Months
	3 Phase		24 Months
	For warranty of these items, manufacturer needs to be contacted		
Oil Burners	Ignitors, Fuel Solenoid, Burner Motor, Fuel Assembly, Drive Shaft, Electrodes, Blower, Wheel Fuel Pump		1 Year for Parts
Propane/Natural Gas Burners	Burner Rings, Gas Valves, Gas Valve Control Board		1 Year
Fitting	All Fittings, Brass, Stainless Steel, Steel, Etc.		30 Days
Heating Coils	*Damage due to neglect, freezing or hardwater is not covered		5 years - limited
Gas Motors	Must contact Honda/Kohler for Warranty		
Lifan Motor	Contact PowerJet for Warranty		1 Year (for commercial use)
Frames	Contact PowerJet for Warranty *Paint is not covered under the manufacturer's warranty due to aggressive environment or natural wear.		7 Years
Plastic Tanks	Water or Fuel		1 Year
Accessories /Wear Items	Unloader, Regulating Valves, Safety Valves, Jetter Valves, Check Valves, Foot Valves, Pulsation Dampeners, Trigger Guns, Rotary Nozzles, Chemical Injectors, Hose (Jetter Hose Not Included), Hose Reels, Sandblast Kits, Surface Cleaner, Water Broom, Water Strainer, Belts, Ball Valves, Swivels, Balanced Relief Valves, Accumulator Lances		90 Days
Electrical Components	Switches, Time Over Loads, Contactors, Transformer, Thermostat, Vacuum Switches, Flow and Pressure Switches, Relays, Primary Controls		90 Days
Non-Warranty Items	Fuel Filters, Nozzles, O- Rings, Thermo Relief Valves (Pump Seals, Valves, Plungers)		
ANY PARTS NOT LISTED ABOVE PLEASE CALL FOR WARRANTY INFO.			

PUMP WARRANTY TIME LINE		DESCRIPTION	FROM PURCHASE
Cat Pumps	Direct Drive Pumps		2 Years
	Car Wash Pumps (Including all models used in Car Wash or Portable Fresh Water Pressure Cleaning applications)		5 Years
	All other pumps not listed above		1 Year
Giant Pumps	Pressure Washer and Self- Serve Car Wash Applications		5 Years
	All other Giant Pumps, Industrial and Consumer Pumps		1 Year
	Lifetime on Manifolds due to Manufacture defects		
AR Pumps	Plunger Pumps		5 Years
	Axial Pumps		1 Year
	AR Accessories		90 Days
General Pumps	Manifolds		5 Years
	Pressure Washer Pumps		5 Years
EK Pumps	Manifolds		5 Years
	Pumps		1 Year
	Accessories		90 Days
Hawk Pumps	Manifolds		5 Years
	Pressure Washer Pumps		5 Years
Manufacturer does not cover wet end of Pump Seals, Valves, and Plungers			

NOTE: ANY MODIFICATIONS OR MANIPULATIONS OF PARTS VOIDS WARRANTY.

What is a Limited Warranty?

Warranty is a written guarantee by the manufacturer of a product, promising to repair or replace parts which have a defect in material or workmanship. "Limited" means that the Warranty is for a specified period of time, and has certain other restrictions. Parts will be warranted for the time periods specified in this published warranty. Any exceptions must be approved by PowerJet service / warranty department.

Warranty Start Date

The warranty coverage begins on the date of original purchase and applies to the original components only.

Right to Inspect

PowerJet and its service centers reserve the right to inspect the customer's PowerJet products to determine if a defect in materials or workmanship exists prior to the commencement of any covered repair. It is the customer's responsibility to contact the PowerJet authorized service center and make the arrangements for inspection and/or repair.

Limitations Of Liability

PowerJet liability for special, incidental, or consequential damages is expressly disclaimed. In no event shall PowerJet's liability exceed the purchase price of the product in question. PowerJet makes every effort to ensure that all illustrations and specifications are correct, however, these do not imply a warranty that the product is merchantable or fit for a particular purpose, or that the product will actually conform to the illustrations or specifications. Our obligation under this warranty is expressly limited at our option to the replacement or repair at our manufacturer location, if such part or parts at inspection shall disclose to have been defective. PowerJet does not authorize any other party, to make any representation or promise on behalf of PowerJet or to modify the terms, conditions, or limitations in any way. It is the buyer's responsibility to ensure that the installation and use of PowerJet products conform to local codes. While PowerJet attempts to ensure that its products meet national codes, it cannot be responsible for how the customer chooses to use or install the product. **THE WARRANTY CONTAINED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.**

Customer Responsibility

It is the customer's responsibility to maintain the equipment in accordance with the instructions provided in the manual provided at the time of purchase. PowerJet recommends that you keep records and receipts; you may be asked to prove that the maintenance instructions have been followed. It is also the customer's responsibility to operate the equipment in a safe manner, and for the use for which it was designed. If a defect in materials or workmanship occurs, it is the customer's responsibility to cease operating the equipment until repairs are made. Damage which occurs from continued operation after a defect is identified may not be covered by this warranty. Your authorized service center should be contacted immediately so that repairs can be made in a timely manner.

Repair at an Authorized Service Center

To obtain warranty service under the terms and conditions of the PowerJet Limited Warranty, you must deliver portable equipment to an authorized PowerJet service center. For stationary models or instances when delivery is not possible, the customer should make arrangements for a service call from the service center. At the time of repair, you must provide proof of purchase. PowerJet recommends that the service center from whom the machine was purchased be contacted for the warranty repair. If that is inconvenient, any authorized PowerJet service center may complete the repairs. If the service center is requested to complete repairs at the customer's location, please note that the service center may charge for pickup & delivery, or for travel time and mileage. These charges are not covered under the PowerJet Limited Warranty and are the customer's responsibility.

Changes in this Policy

PowerJet reserves the right to make any changes to an PowerJet product at any time without incurring any obligation with respect to any product previously, ordered, sold, or shipped.

Service Parts Warranty

Service parts are warranted for 90 days from date of purchase. However, if the part is installed on a unit which has more than 90 days remaining on the original warranty, the part is covered according to the chart on the previous page.

Warranty Repairs

Repairs covered under the conditions of this warranty must be performed by an authorized PowerJet service center. Warranty claims must first contact PowerJet's Service Department to be issued a preauthorized repair number (PARN). You will need a copy of your invoice and the equipment serial number.

If new parts are needed, they will be invoiced to you as normal. Defective parts are to be sent to us **PREPAID** for warranty consideration. If a part is found to be defective, a credit will be issued to cover the costs of parts. All work is to be performed at the manufacturer's place of business when returned **PREPAID**. This warranty will not cover labor if warranty work is conducted at the customer's place of business. Road service will be charged at the normal rate in these situations.

Installations, Including OEM

PowerJet equipment/components are occasionally installed on mobile equipment. PowerJet is in NO WAY responsible or do they warranty/ guarantee that the equipment/components will withstand the customer's application or installation requirement. OEM or Installer are responsible for securing the equipment.

Note: Due to original equipment manufacturer's requirements, PowerJet is not permitted to perform warranty repairs or claims for electrical motors, gas, or diesel engines. Please contact PowerJet service department for a local warranty representative.

Warranty Does Not Cover:

- The warranty time frame never restarts and is always based on original purchase date, even if parts are issued on warranty.
- Warranty freight cost will be covered by PowerJet for the first 30 days of sale of the machine due to manufacture defect or workmanship.
- Neglect of the periodic maintenance as specified in the owner's manual.
- Improper repair or maintenance.
- Operating methods other than those indicated in the owner's manual.
- The use of non-genuine PowerJet parts or accessories other than those approved by PowerJet.
- Exposure of chemical agents, such as: Sea Water, Sea Breeze, Salt, or other environmental phenomena.
- Collision, fuel contamination or deterioration, neglect, unauthorized alteration or misuse.
- Warranty does not cover travel or time if a service call is needed.
- Warranty does not apply when pump or accessory is altered or used in excess of recommended speeds, pressure, temperatures, or handling fluids not suitable for pump or accessory material.
- Construction warranty does not apply to normal wear.
- Warranty does not apply to normal wear (such as but not limited to seals, packing valves, plungers and sealing O-Rings), freight damage, freezing damage or damage caused by parts or accessories not supplied by PowerJet.
- After 30 days freight will become chargeable.
- Warranty covers In-House Labour and Parts if manufacture defect is repaired at an PowerJet approved Service Center.

Warranty Does Not Cover Defects Caused By:

- Improper or negligent operation or installation, accident, abuse, misuse, neglect, unauthorized modifications, including, but not limited to, the failure of the customer to comply with recommended product maintenance schedules.
- Improper repair
- Neglected maintenance/incorrect operation (specified in the Owner/Operator's Manual)
- Unapproved devices or attachments
- Water sediments, rust corrosion, thermal expansion, scale deposits or a contaminated water supply or use of chemicals not approved or recommended by PowerJet.
- Improper voltage, sudden voltage spikes or power transients in the electrical supply
- Usage which is contrary to the intended purpose of the equipment
- Natural calamities or disasters including, but not limited to, floods, fires, wind, freezing*, earthquakes, tornados, etc.

Shipping Claims

Freight Damage – is defined by product arriving with observable damage to package and/or product.

- 1.1 Freight damages **MUST** be reported immediately
- 1.2 Damaged packaging must be photographed immediately for records
- 1.3 If freight company is arranged by dealer, then it is incumbent on them to contact their own freight company and file a claim directly with them. If freight was arranged by PowerJet, then contact PowerJet with the following information (regardless of receipt or refusal of shipment).
 - 1.4.1 Purchase order of product
 - 1.4.2 Pictures of damage
 - 1.4.3 List of products affected
 - 1.4.3.1 Model Number of Product
 - 1.4.3.2 Serial Number of Product

Hidden Damage - is defined by product arriving and the package having no visible signs of damage. Upon opening the packing damage is noted on the product.

- 2.1 Hidden damage **MUST** be reported immediately.
- 2.2 Hidden damage claims cannot be reported on items received more than 6 months prior.
- 2.3 When hidden damage is discovered, contact PowerJet with the following information.
 - 2.3.1 Purchase Order of product
 - 2.3.2 Pictures of damage
 - 2.3.3 Model number of product
 - 2.3.4 Serial Number of product

Missing Part Claims

1. Items missing from Purchase Order **MUST** be reported immediately.
 - 1a. When missing products are noticed, contact PowerJet with the following information
 - i. Purchase Order of product
 - ii. Model number of products that are believed to be missing from shipment

PowerJet will advise on course of action to remedy situation.
2. Items missing from inside box of product
 - 2a. When missing products are noticed, contact PowerJet with the following information
 - i. Purchase Order of product
 - ii. Model and Serial number of products
 - iii. Items missing from package

PowerJet will advise on course of action to remedy situation.

POWERJET PRESSURE CLEANING SYSTEMS

Service Manual

This manual is intended for technical personnel to assist in the diagnosis and repair of issues with pressure washers.

This manual is not intended for use by non-technical personnel.

It is advised to always refer to competent technical personnel when repairs are advised to avoid equipment damage or potential personnel injury.

If you have any technical questions please do not hesitate to call us at 1- 877-765-9211.

POWER SYSTEM DIAGNOSTICS - Gas Motor Not Starting

PROBLEM	POSSIBLE CAUSE	SOLUTION
Gas motor not starting	Fuel	Check to see if proper fuel levels are maintained
	No ignition	Check ignition by removing spark plug from cylinder. If electric start, try starting using the recoil starter.
	Electric Starter/Battery	Recharge or replace battery.
	Fuse blown in key switch	18 amp engine, open key switch, replace 30 amp fuse
Spark Plug - strong gas smell	Flooded	Wait 5 minutes before attempting to restart.
	No ignition	Check ignition by removing spark plug from cylinder. If electric start, try starting using the recoil starter.
	Bad plug	Check spark plug and replace if necessary. Carbon deposits can indicate a fouled plug or too much fuel.
Plug does not fire	Poor connection	Inspect the ignition connection.
	Bad magneto	Check the source of spark plug for engine ignition.
Bad ignition system	Poor connection	Check the source of spark for the engine ignition.
Spark Plug - no gas smell	No fuel to cylinder	Check fuel delivery from carburetor to cylinder. Check carburetor float bowl for fuel.
	Fuel line restricted	Inspect fuel line to carburetor for restrictions or clogging. Flexible line may be kinked.
	Stuck carburetor float	Unstick float
	Clogged carburetor needle valve	Unclog needle valve.
	Bad fuel pump	Replace fuel pump.

FLUID SYSTEM DIAGNOSTICS - Flow and Pressure

PROBLEM	POSSIBLE CAUSE	SOLUTION
No Flow	No power	Make sure pump is operating. Check drive belts and couplings, make necessary adjustments.
	Trigger gun valve	Check trigger gun, repair or replace.
	No water source	Ensure water supply is not restricted and hoses are in good repair and not kinked.
	Clogged spray nozzle	Check spray nozzle, repair or replace.
	Clogged inlet filter	Check inlet filter, repair or replace.
	Float Valve stuck (optional)	Float valves can become stuck in the "UP" position. Manually dislodge and inspect for problems.
	Faulty unloader valve	Remove and check for proper action, repair or replace.
Low pressure, adequate flow	Incorrect or no spray nozzle	Nozzle should be properly sized for the system. Low pressure indicates that the nozzle in use is too large.
	Worn spray nozzle	Replace nozzle when it shows signs of internal erosion.
	Debris in valves	Clean valves and check o-rings for pits and cracks.
	Lance on low pressure	Adjust pressure so the water flows through properly.
	Unloader is not adjusted correctly	Adjust unloader to proper level.
	Pressure gauge inaccurate	Use a new pressure gauge on a quick connect at outlet to check system pressure and replace if gauge is faulty.
	Pump packings bad	If low pressure persists, pump packings may need replaced.
Low pressure, low flow	Volume Improperly adjusted	If unit has volume adjustment, it may need readjustment
	Discharge leaks	Look for leaks on the discharge side of system.
	Downstream chemical injector (Dema)	Remove the injector and retest system. If the flow is restored, replace the injector.
	Loose drive belts	If belts do not have proper deflection, replace them.
	Pump not running at rated speed	Check engine throttle and see that the motor is rated for the same speed as the pump.
	Stripped pump drive coupling	Inspect coupling and repair or replace.
	Defective easy start valve (optional)	Check the start or throttle-back valve for proper operation.
	Malfunctioning motor or gear	Ensure that the motor or engine is working properly
	Unloader stuck in bypass	Piston assembly may be stuck or fouled
Low pressure, low flow - Bogs	Outlet restriction	Build up can restrict flow. If water is not flowing freely, flush with garden hose to isolate the clog or restriction.
	Clogged nozzle	Distorted spray pattern can indicate a clogged nozzle.
	Nozzle too small	Ensure nozzle is proper size for the system.
	Hose restriction	Correct any kinks or restrictions. Replace crushed hoses.
	Debris in the system	Debris can lodge in the discharge side of the system (valves, fittings, injectors, filters) Flushing with water may correct it.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Excessive pressure	Small spray nozzle	Nozzle must be properly sized for the rated flow and pressure. Reset unloader or pressure relief if nozzle size is changed.
	Faulty pressure gauge	Check the pressure gauge using a properly calibrated pressure gauge on quick connects at the equipment outlet.
	Improperly adjusted unloader	Adjust to the proper pressure using pressure gauge.
	Faulty unloader	Check the unloader action. If it is not working properly, it may need repaired or replaced.
Pump chatters, cavitation, vibration	Air in system	Inspect places where air can enter the system. i.e. fittings, hose, connections etc.
	Chemical line not submerged	If the chemical valve is on, ensure that the chemical line is fully submerged in the chemical
	Inlet line restricted	All inlet connections should be snug and not kinked to reduce the chances of pump starvation.
	Inadequate water supply	Water supply to the system must meet or exceed the rated flow (GPM) on the serial number plate. Faucet must be completely opened or water above the tank outlet in a gravity fed system.
	Float valve stuck (optional)	If float valve is stuck in the up position, water can not enter the float tank. Unstick valve if possible or replace if necessary.
	Turbulence in float tank (optional)	Excessive turbulence allows the pump to draw air into the system. Correct excessive turbulence.
	Inlet or inlet strainer clogged	Regularly clean the inlet and inlet strainer to keep debris from entering the float tank
	Water supply too hot	Inlet temperature should not exceed 140F - 160F range.
Inlet line vibrates	Air in system	Inspect places where air can enter the system, i.e.; fittings, hose, connections etc.
	Debris in inlet check valves	If there is no float tank and the outlet line does not vibrate, the inlet check valve may be clogged. Remove debris. Check o-rings under valves.
Outlet line vibrates	Air in system	Inspect places where air can enter the system, i.e.; fittings, hose, connections etc.
	Debris in inlet check valves	If there is no float tank and the outlet line does not vibrate, the inlet check valve may be clogged. Remove debris.
	Pump packing bad	If they show signs of wear or damage, replace them.
Inlet and outlet lines vibrate	Inlet and outlet check valves fouled	Look for the source of debris in the inlet and discharge check valves and remove.

FLUID SYSTEM DIAGNOSTICS - Unloader

PROBLEM	POSSIBLE CAUSE	SOLUTION
Very low or no flow	Unloader stuck in bypass	Isolate the flow problem. If it occurs before the unloader discharge point, check the piston assembly to see if it is fouled or stuck in bypass mode.
Unloader will not unload	Debris in unloader	Take bottom nut off unloader, identify ball, spring and seat. Clean out any debris and
	Sever leak on the outlet of unit	Check for leaks and repair.
Unloader (flow) cycles with system under pressure	Improper flow	Any variation in flow from what the orifice is sized can cause cycling. System must produce the rated flow constantly.
	Nozzle too small	A nozzle that is too small can cause the flow to be reduced.
	Nozzle clogged	A distorted spray pattern indicates a clogged nozzle.
	Improper unloader orifice	The systems rated output should indicate the proper sized orifice for your system.
	Unloader orifice clogged	Check the orifice for clogs and clear out any debris.
	Injector orifice clogged	If the system has a Venturi injector downstream of the unloader, check the orifice for clogs.
	Other downstream restriction	Scale buildup can restrict flow. Check; controls, valves, switches, trigger gun, and lance. Descale as necessary and begin preventive maintenance program for scale prevention.
	Pump not delivering the rated pressure	See low pressure or low flow diagnostics.
Unloader (flow) cycles with system in bypass	High water supply pressure	Check inlet water supply for excessive pressure.
	No restrictions on the unloader	Check unloader bypass port to see if a flow restrictor is properly installed. Install one if none is present.
	Downstream leakage (excessive)	Causes the unloader to sense a continuing flow and divert it to the closed gun. Repair or replace.
Unloader (pressure) produces smooth flow & low volume	Accumulator downstream (option)	Remove the accumulator from the system.
	Unloader adjusted too low	Adjust the unloader using the pressure gauge for the correct pressure.
	Spray nozzle clogged	A distorted spray pattern indicates a clogged nozzle.
	Spray nozzle too small	A small nozzle causes a reduced flow and cycling may result.
	Injector orifice blocked	If the system has a Venturi injector downstream of the unloader, check the orifice for clogs.
Unloader (flow) produces smooth flow & low volume	System not delivering rated flow	See flow diagnostics.
	Unloader adjusted too low	Adjust unloader and regulator until proper pressure is achieved.
	Unloader valve stuck in bypass	If unloader is sticking, repair or replace as necessary.
	Restriction in system	Downstream restrictions can cause a reduction in flow. Check; controls, valves, switches, trigger gun, and lance. Descale as necessary and begin preventive maintenance program for scale prevention.

Unloader (pressure) produces low flow and normal pressure	Unloader adjusted too low	If the unloader is diverting flow to bypass it may be adjusted too low, readjust as necessary.
	Spray nozzle too large	Ensure the proper nozzle is installed on system.
	Internal nozzle erosion	The number of hours of usage can give you a clue to the extent of the wear. If in doubt, change
	Insufficient pump pressure	Check pump seals and packings and tighten drive belts.
Unloader (flow) produces low flow & normal pressure	Unloader adjusted too low	If unloader is diverting flow to bypass, readjust using the pressure gauge.
	Nozzle too large	Ensure the proper sized nozzle is being used.
Unloader (pressure) leaks from main spring or adjusting bolt	Shaft O-ring in valve body worn	Check O-rings for wear or damage and replace as necessary.
Unloader (flow) pressure increases when trigger released	Unloader piston stuck or frozen	Check unloader shaft for proper action. Unstick piston and shaft or replace unloader.
	Bypass port clogged or restricted	Ensure that unloader bypass port is not clogged
	Excessive tension on main spring	If tension is incorrect, adjust or replace as necessary.
Unloader (flow) leaks water around adjusting bolt	Sleeve O-ring worn	Check O-rings for wear or damage and replace as necessary.

FLUID SYSTEM DIAGNOSTICS - Leaking

ANY LEAKS SHOULD BE REPAIRED ASAP TO PREVENT DAMAGE TO THE SYSTEM.

PROBLEM	POSSIBLE CAUSE	SOLUTION
From inlet	Garden hose washer	Ensure the washer is present and in good condition.
From low pressure (inlet) line fittings	Loose clamps or connections	Low pressure line should be properly sealed on barb and tightly clamped.
From float tank(option)	Float tank full of water or stuck	If float is not floating above water, check the float to see if it has filled up with water. If necessary, drain and seal.
From pressure fittings	Fittings not tightened or taped, or cracked	Usually metal to metal fittings should be taped with Teflon tape or lock tight to provide a tight seal. (unless
From quick connects	Bad o-rings	If quick connect o-ring shows wear or damage, replace it.
From pump	Bad packing	If the seal leak is detected under the pump manifold, packing may be worn and in need of replacement.
From trigger gun	Bad rod o-ring	If o-rings show wear or damage, they may need replaced.
	Stripped connectors	Physical damage may not be apparent, but unseen warping from freezing or extreme pressure can still cause leakage.
From nozzle	Weep gun (optional)	If a weep gun has been installed, check the gun valve seat to ensure it is functioning properly.
	Damage gun valve ball or seat	Inspect trigger gun valve assembly for damage or wear to ball or seat. Lodged debris can stop valve from closing. Repair with kit or replace.
From unloader	Bad o-rings or seals	If quick connect o-ring shows wear, damage or improper seating.
From variable pressure Lance(option)	Bad o-rings at adjusting knob	Inspect o-rings for wear or damage and replace as necessary.
Unloader will not unload	Debris in unloader	Take bottom nut off unloader, identify ball, spring and seat. Clean out any debris and reassemble.
	Sever leak on the outlet of unit	Check for leaks and repair.
From pressure relief valve	System over pressure	See pressure and flow diagnostics to find the cause of the excessive pressure and correct it.
	Clogged nozzle	Spray pattern will be distorted if nozzle is clogged, clean out.
	Trigger gun valve not working	If trigger gun valve action is not correct, repair or replace.
	Excessive pressure spike	If water spurts from valve when trigger is released, check unloader adjustment. Pressure spike should be below the level where pressure relief valve is activated.
	Wear or damage to ball or seal	Inspect ball and seal for damage and adjust as necessary.
	Improper relief valve adjustment	Adjust valve properly.

FLUID SYSTEM DIAGNOSTICS - Trigger Gun/Spray Nozzle

PROBLEM	POSSIBLE CAUSE	SOLUTION
No nozzle flow from nozzle when trigger depressed.	Broken piston rod in trigger gun	If water flows through discharge hose without gun, check trigger gun valve piston rod and replace if necessary.
	Missing metal insert in trigger gun (European style gun)	Inspect to assure insert is in place.
	Blockage in system past gun	Check nozzle or spray accessory for blockage and clear it.
Excess pressure when trigger gun is released	Excessive pressure spikes	After unloader increases pressure to a maximum, further adjustment will only increase the pressure spikes. Re-adjust.
Flow not stopping when trigger gun released	Broken return spring on trigger gun	If trigger action is too loose, return spring may need replaced.
	Debris in gun valve	Debris in gun valve can stop piston return. Clear debris.
Trigger action sticks	Keeper plug too tight	It may be possible to loosen plug slightly without leakage but it will likely need replaced.
Trigger gun leaks	Worn or bad o-ring	Check trigger gun o-rings for wear or damage and replace.
	Stripped or loose connections	Physical damage may not be apparent but unseen warping from freezing or severe overpressure may still cause leaking.
No chemical	Chemical valve closed Black nozzle	Open chemical valve. If it chatters with no chemical delivery, air is being drawn from the upstream side of the pump. Check fittings, connections and ensure the inlet line is fully submerged into the chemical jug.
	Chemical dried up in the injector	Inspect and clean as necessary.
	Chemical foot strainer clogged	May be a strainer or check valve. Ensure that the ball is not stuck or clogged.
	Chemical line kinked	Chemical line kinking or binding prevents chemical delivery.
	Chemical line too long	An overly long chemical line can prevent the pump from drawing chemical into the system. Try installing a shorter line.
	Chemical too dilute	Verify chemical strength.
	No adjustment for low pressure	Downstream injectors only - Low pressure is required for most injectors to draw chemical. If no adjuster exists it may need low pressure spray nozzle installed on the lance.
	Incorrect injector orifice	If not properly sized for the systems rated output, chemical delivery problems will result. Check serial plate for specs.
Excessive chemical	Valve improperly adjusted, check knob on injector	To properly adjust, a chemical flow meter may be used to precisely measure chemical flow.
	Chemical dilution too strong	Verify chemical strength.
Spray pattern irregular	Clogged nozzle	Spray pattern will be distorted if nozzle is clogged.
Volume proper, pressure low	Nozzle too large	Ensure that the nozzle is properly sized for the system
	Internal nozzle wear	A loss of pressure may result from gradual nozzle wear. Replace a nozzle of correct size.
Pressure proper, volume low	Clogged nozzle	Spray pattern will be distorted if nozzle is clogged. Check nozzle for clogging if the unit has a pressure unloader.

BOILER SYSTEM DIAGNOSTICS - Oil Burner Will Not Fire

PROBLEM	POSSIBLE CAUSE	SOLUTION
Not reaching rated pressure flow	Not activating boiler controls	Correct the fluid problem first - See fluid systems diagnostics
Thermostat on low setting	Thermostat set too low	Set thermostat to an output temperature requiring heating.
No or low fuel in tank	Burner no getting adequate fuel	Check fuel and bring to proper levels. Inspect fuel tank for water or debris.
	Low fuel shut-off control activated.	Full featured equipment may have a shut off if fuel is low.
No air movement through stack	No air being supplied	Ensure that the blower is working and that the air band or damper is properly adjusted and in good repair.
	Thermal reset tripped	Press the thermal reset button on burner motor. If the reset trips again an additional problem must be sought.
	Burner motor or capacitor is bad	If motor does not turn, first check thermostat/press switch, the motor starting capacitor and finally the burner motor itself.
Fuel in the fuel tank	Contaminated fuel in the tank	Ensure that the proper clean fuel is being used. If not, siphon any debris or water from the tank.
	Improper fuel in the tank	If the improper fuel is found in the tank, drain and rinse the tank, then fill with proper fuel.
	Low fuel shut-off sensor stuck or faulty	Check the sensor. The assembly may need to be removed to un-stick the float or to replace it completely.
Water in the fuel filter bowl	Water in fuel supply	Drain water from the tank promptly to prevent rusting. If fuel delivery problems persist, check the fuel pump for rust.
Debris in the fuel filter bowl	Clogged strainer	If the fuel strainer or in-line filter is clogged, clean or replace.
	Clogged fuel nozzle	Replace if there is any evidence of clogging or debris.
	Clogged fuel line	Check lines for clogging and clear if necessary.
Water comes out drain at bottom of tank	Water in fuel supply	Check only if no fuel in the filter bowl - Drain the tank and check for rust. If problem persists, fuel pump should be checked for rust.
Cannot smell or see fuel at stack	No fuel being supplied	Check fuel delivery and correct any problems.
No fuel to bleed valve	Air leak to pump	Ensure that air is not entering through the lines or connections.
	Broken fuel line	Ensure that the fuel line is connected and is not broken/punctured.
	Clogged fuel filter	Check any clogging that exists in the fuel filter
	Clogged fuel inlet line	Check any clogging that exists in the fuel inlet line.
	Frozen fuel pump	If the fuel pump is frozen it will need replaced.
	Broken fuel pump coupling	Check pump coupling if direct or belt driven. Replace or tighten or replace the drive belts if needed.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Steady fuel flow at bleed valve but none in combustion chamber	Solenoid valve not energizing	Remove the solenoid cover and place blade of an insulated screwdriver in the coil with the system operating in hot water mode. A good working solenoid will hold the screwdriver in the solenoid. If not it may need replaced.
		Oil pump may have debris, replace as necessary.
Boiler controls activating	Solenoid valve coil not energizing	If boiler controls work properly, the pressure or vacuum on the fuel pump may be misadjusted. Check solenoid coil again.
Solenoid valve energizing	Debris in internal fuel pump valve	Check for clogging in the solenoid valve inside fuel pump.
	Fuel nozzle clogged	Check fuel nozzle for clogging and clear if necessary.
	Restriction in fuel outlet line	Check fuel line from pump to burner for any restriction.
	Fuel pump piston frozen closed	Check piston in fuel pump to see if it will travel. Free piston or replace fuel pump.
Air and fuel flow proper	No power reaching transformer	Ensure the proper voltage is reaching the ignition transformer with a volt meter.
	Ignition transformer bad	Using a volt meter, ensure that the transformer is supplying the proper voltage.
	Electrode gap improperly set	Check the gap and readjust if necessary, taking care that the proper distance is maintained from the fuel nozzle.
	Electrode caps cracked	Down fired, multi-pass boiler systems have a cap on the top of each electrode. Examine caps for cracks or carbon build-up and replace if there problems are evident.
	Electrode wires loose or damaged	Applies to down fired, multi-pass boiler systems - Check the wire to each electrode to ensure there is a good connection.
	Electrodes arcing to fuel lines	Electrodes should not be arcing to fuel lines or nozzle. Check electrode for cracking or carbon build-up.
	Transformer bus bars not lining up	Applies to gun type burners - Bus bars on the transformer should line up and connect properly with the electrode terminals
Burner or electrode assembly fires when removed from housing	Improper air delivery	Check air delivery to combustion chamber. Down fired; check air damper and air bag. Gun type; Check air bands.
Ignites with air bands closed down	Excessive electrode gap	Ensure electrode gap is properly set.
Ignites with air bands opened up	Choked down	Open air bands to proper setting.

BOILER SYSTEM DIAGNOSTICS -Gas Burner Will Not Fire

PROBLEM	POSSIBLE CAUSE	SOLUTION
No arc at the ignition pilot assembly	Spark gap incorrect	Check the spark gap and reset if necessary. Check for air in the propane line.
	Ignition module bad	Check the ignition module and replace if necessary.
Ignition operating properly	Boiler controls malfunctioning	Check boiler controls for good operation and correct problems.
Boiler controls operating properly	Gas valve malfunctioning	If pilot and boiler controls operate properly, the problem may exist with the gas valve. Replace if necessary

BOILER SYSTEM DIAGNOSTICS Abnormal Flame Characteristics - Gas Fired

PROBLEM	POSSIBLE CAUSE	SOLUTION
Flame intermittently lifts and returns to gas port "candles"	Gas velocity exceeds flame speed	If gas flow is not properly regulated, the regulator may need to be replaced. Gas line may be too small.
Flame height changes suddenly	Uneven gas supply pressure	Check orifice for partial blockage. If no blockage found, ensure that the gas supply and regulator are working properly.
Flame floats around the combustion chamber	Insufficient air	Check stack for fuel restriction and correct. It may require new ventilation if the original system is inadequate.
Flame has yellow tip	Flame speed improper	Check for proper gas pressure while burner is operating.
Flame comes out from under burner housing	Insufficient air and ventilation	Usually occurs at ignition. Check stack for fuel restriction.
Gas burns inside the burner tube - roars	Burner underrated	Inquire about a burner with the proper rated capacity.
Burner pops when gas is shut off	Flame travels back into burner	Flame travel when the gas is shut off does not damage the unit.

BOILER SYSTEM DIAGNOSTICS Water Output Temperature Too Low - Oil or Gas Fired

PROBLEM	POSSIBLE CAUSE	SOLUTION
Burner firing normally but with outlet temp lower than rated	Thermostat set too low	Set the thermostat to proper output temperature.
Burner firing constantly	Inlet water too cold	If inlet water is freezing to the touch, the boiler may not be able to reach desired temperature increase. Use a water supply with a higher temperature.
	Sooting	Soot build up on the coil can keep the water from reaching the desired If inlet water is freezing to the touch, the boiler may not be able to reach the desired temperature increase. Use a water supply
	Scaling	The outlet fitting to the hose can get scale build-up and reduce heat exchange. Descale and prevent further build-up.

BOILER SYSTEM DIAGNOSTICS - Boiler Controls

PROBLEM	POSSIBLE CAUSE	SOLUTION
No voltage solenoid	Boiler control or electrical problem	A multimeter can be used to check continuity through controls and pinpoint the problem areas.
Solenoid coil does not energize	Bad connection to solenoid coil	Electrical connections to solenoid valve coil should be tight and not corroded.
	Coil bad	Check to see if fuel solenoid will energize when the proper voltage is applied. Solenoid may need replacing.
	Boiler control not activating properly	If coil energizes when proper voltage is applied, check boiler controls.
Solenoid coil energizes	Problem occurring elsewhere	If solenoid valve coil energizes when the cleaner is operating in hot water the problem is elsewhere. Check the air/fuel delivery.

BOILER SYSTEM DIAGNOSTICS - Pressure Switch

PROBLEM	POSSIBLE CAUSE	SOLUTION
Switch activates when pressure is reached but boiler not firing	Control not flowing through switch	A multimeter can indicate if the proper voltage flows through the boiler side of the switch. If not the switch may not need replaced.
	Switch improperly wired	Switch may be improperly wired for its function.
	Switch bad	If wiring is proper and still no current flow when activated, switch may need replacement.
Switch does not activate	Plunger fouled or stuck	Check pressure plunger to see if it will travel freely. If not, the passage may need cleared.
	Plunger not moving far enough	Check to see if the plunger is traveling far enough to depress the microswitch. Adjust if necessary.
Switch activated manually	Current not flowing through switch	If switch activates manually but boiler does not fire, current may not be flowing through. The switch may need replacing.
	Microswitch not properly adjusted	Microswitch may need readjustment so plunger can trip in.
	Switch bad	Replace switch with another one.
	Problem elsewhere in the system.	If switch works manually and current is flowing properly, the problem is elsewhere. Try other boiler diagnostics.

BOILER SYSTEM DIAGNOSTICS - Vacuum Switch - Optional

PROBLEM	POSSIBLE CAUSE	SOLUTION
Switch activated manually	Improper diaphragm movement	Replace switch if improper diaphragm movement is detected.
	Low water flow	Correct problems related to inadequate water flow.
	Air leak in or punctured diaphragm	Replace vacuum switch if diaphragm shows an air leak or hole.
Switch shows continuity when activated	Problem elsewhere in system	If vacuum switch works properly, continue with other boiler control diagnostics.
Switch does not show continuity when activated	Switch contact bad	Replace switch with another one.

BOILER SYSTEM DIAGNOSTICS - Flow Switch - Optional

PROBLEM	POSSIBLE CAUSE	SOLUTION
Reed switch activates when tested with external magnet	Magnet fouled and will not move	If magnet does not move freely within its housing, remove debris to unstick it.
	Reed switch misadjusted	To adjust it for the flow the system is producing, loosen the reed switch and move it in its
	Magnet is bad	If reed switch activated the boiler when tested with a hand held magnet, the internal magnet may
Reed switch does not activate when tested with external magnet	Reed switch is bad	If reed switch does not activated the boiler when tested with a hand held magnet, the reed switch may need replacement.
	Problem elsewhere in system	See diagnostics listed above.

BOILER SYSTEM DIAGNOSTICS - Thermostat

PROBLEM	POSSIBLE CAUSE	SOLUTION
Thermostat set improperly	Thermostat set too low	Set thermostat properly and ensure connections are not loose or corroded.
Boiler fires when thermostat jumped, but will not fire with thermostat in circuit	Thermostat bad	Replace Thermostat.
Boiler will not fire when thermostat jumped	Problem elsewhere in system	Continue with boiler control diagnostics. If boiler still does not fire, the thermostat may need replaced.

BOILER SYSTEM DIAGNOSTICS - High Temperature Limit

PROBLEM	POSSIBLE CAUSE	SOLUTION
Electrical continuity through switch	Connections loose or corroded	Check connections to high temperature limit switch to ensure that they are not loose or corroded.
	Problem elsewhere in system	If there is continuity through the switch but the boiler still does not fire, there is a problem elsewhere in the system. Continue with boiler control diagnostics.
No continuity through switch	Switch bad	Replace switch.

BOILER SYSTEM DIAGNOSTICS - Low Fuel Shut-Off

PROBLEM	POSSIBLE CAUSE	SOLUTION
Fuel level low	Switch may be operating properly	Add fuel and retest.
Fuel level proper	Level sensor stuck	Check level sensor for proper movement. Clear, repair, or replace sensor assembly.
	Reed switch bad	Check level sensor for proper action. Replace switch if needed.

