



OWNER'S MANUAL

Commercial and Industrial Cold Water Electric



1-877-765-9211 • service@powerjetpressure.com • www.powerjetpressure.com

More than just a name...IT'S THE POWER YOU NEED

PowerJet Pressure Cleaning Systems

1-877-765-9211

This manual contains operational information that is specific for commercial and industrial cold water, electric driven machines.

Read the following instructions carefully before attempting to assemble, install, operate or service this pressure washer. Failure to comply with these instructions could result in personal injury and/or property damage.

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IMPORTANT SAFETY INFORMATION

The safe operation of our pressure washing systems is the **FIRST** priority of PowerJet. This will only be achieved by following the operation and maintenance instructions as explained in this manual and all other enclosed manuals.

This manual contains essential information regarding the safety hazards, operations, and maintenance associated with this machine. The manual should always remain with the machine, including if it is resold.

ALL CAUTIONS AND SAFETY WARNINGS MUST BE FOLLOWED TO AVOID INJURY OR DAMAGE TO EQUIPMENT.

THIS EQUIPMENT IS TO BE USED ONLY BY TRAINED OPERATORS AND MUST ALWAYS BE ATTENDED DURING OPERATION.



WARNING: To reduce the risk of injury, read operating instructions carefully before using.

1. Read the instructions in this manual carefully before attempting to assemble, install, operate or service this pressure washer. Failure to comply with the instructions could result in personal injury and/or property damage.



WARNING: Use protective eyewear and clothing when operating equipment in order to avoid personal injuries.



WARNING: This machine exceeds 85db. Appropriate ear protection must be worn.



WARNING: Trigger gun kicks back. Hold with both hands.

2. Hold firmly to the gun and wand during start up and operation of the machine. Do not attempt to make adjustments while the trigger gun is in operation.

3. Make sure all quick coupler fittings are properly secured before operating pressure washer.



WARNING: Keep water spray away from electrical wiring.

4. All electrically powered equipment must be grounded at all times to prevent fatal electric shocks. Do not spray water on or near electrical components. Do not touch electrical components while standing in water or when hands are wet. Always make sure machine is disconnected from power source before servicing.



WARNING: Risk of injection or severe injury to persons. Keep clear of nozzle spray.

5. High pressure spray can cause serious injuries. Never point pressurized spray at any person or animal. Handle the spray assembly with care.



WARNING: Risk of injury from falls when using ladder.

6. Do not overreach or stand on anything unstable. Keep a good balance and make sure to keep a steady footing at all times.



WARNING: Protect from freezing.

7. It is important to keep your machine from freezing in order to keep it in its best working condition. Failure to protect your machine from freezing may cause damage to the machine and personal injuries may occur as a result.

8. **WARNING:** Keep hands clear from belt guard and other moving parts. **DO NOT OPERATE MACHINE WITH BELT GUARD REMOVED.**

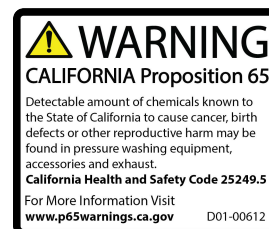
9. Protect high pressure hoses from sharp objects and vehicles. Inspect condition of hoses prior to use, or serious injury could occur.

10. Do not pass acids or other caustic or abrasive fluids through the pump.

11. Do not attempt to operate this machine if fatigued or under the influence of alcohol, prescription medications, or drugs.

12. Some of the maintenance procedures involved in this machine require a certified technician (these steps are indicated throughout this manual). Do not attempt to perform these repairs if you are not qualified.

If you need further explanation of any of the information in this manual, suspend any activity involving the equipment and call our toll free number for assistance, 1-877-765-9211.



SPECIFICATIONS

Commercial Cold Water Electric

| MODEL | GPM | PSI | DRIVE RPM | HP/VOLTAGE |
|----------------|-----|------|-----------|-------------|
| PJ215E | 2.2 | 1500 | 1750 | 2/110/1ph |
| Alternate Spec | | 1000 | | 15 Amps |
| PJ3624E | 3.6 | 2400 | 1750 | 5/220/1ph |
| PJ325E-GP | 3.5 | 2400 | 1750 | 5/220/1ph |
| PJ403E | 4 | 3000 | 1750 | 7.5/220/1ph |
| PJ3636E | 3.6 | 3600 | 1750 | 7.5/220/1ph |
| PJ3035E-GP | 3.5 | 3000 | 1750 | 7.5/220/1ph |

In-Plant Systems

| MODEL | GPM | PSI | HP | VOLTAGE |
|------------|-----|------|--------|-----------------------|
| PJ1010E-1 | 10 | 1000 | 7.5 | 208/230/460/575 V-3PH |
| PJ1510E-1 | 15 | 1000 | 10 | 208/230/460/575 V-3PH |
| PJ2110E-1 | 21 | 1000 | 15 | 208/230/460/575 V-3PH |
| PJ1022E-1 | 10 | 2200 | 15 | 208/230/460/575 V-3PH |
| PJ4210E-2 | 42 | 1000 | 2 x 15 | 208/230/460/575 V-3PH |
| PJ3612E-1 | 36 | 1200 | 30 | 208/230/460/575 V-3PH |
| PJ4510E-1 | 45 | 1000 | 30 | 208/230/460/575 V-3PH |
| PJ7212E-2 | 72 | 1200 | 2 x 30 | 208/230/460/575 V-3PH |
| PJ9010E-2 | 90 | 1000 | 2 x 30 | 208/230/460/575 V-3PH |
| PJ13510E-3 | 135 | 1000 | 3 x 30 | 208/230/460/575 V-3PH |
| PJ18010E-4 | 180 | 1000 | 4 x 30 | 208/230/460/575 V-3PH |
| PJ2320E-1 | 23 | 2000 | 30 | 208/230/460/575 V-3PH |
| PJ4620E-2 | 46 | 2000 | 2 x 30 | 208/230/460/575 V-3PH |
| PJ6012E-1 | 60 | 1200 | 50 | 208/230/460/575 V-3PH |
| PJ7010E-1 | 70 | 1000 | 50 | 208/230/460/575 V-3PH |
| PJ6010E-1 | 60 | 1000 | 40 | 208/230/460/575 V-3PH |
| PJ3025E-1 | 25 | 3000 | 50 | 208/230/460/575 V-3PH |
| PJ4020E-1 | 20 | 4000 | 50 | 208/230/460/575 V-3PH |

Industrial Cold Water Electric

| MODEL | GPM | PSI | DRIVE | HP | VOLTAGE |
|-------------|-----|--------|-----------------|-----|------------------|
| PJCI402EF-1 | 4 | 2000 | FLANGE/COUPLING | 5 | 220V 1ph |
| PJCI402EF-3 | 4 | 2000 | FLANGE/COUPLING | 5 | 208/440/575V3ph |
| PJCI402E-1 | 4 | 2000 | BELT | 5 | 220V 1ph |
| PJCI402E-3 | 4 | 2000 | BELT | 5 | 208/440/575V 3ph |
| PJCI403EF-1 | 4 | 3000 | FLANGE/COUPLING | 7.5 | 220V 1ph |
| PJCI403EF-3 | 4 | 3000 | FLANGE/COUPLING | 7.5 | 208/440/575V 3ph |
| PJCI403E-1 | 4 | 3000 | BELT | 7.5 | 220V 1ph |
| PJCI403E-3 | 4 | 3000 | BELT | 7.5 | 208/440/575V 3ph |
| PJCI525EF-3 | 5 | 2500 | FLANGE/COUPLING | 7.5 | 208/440/575V 3ph |
| PJCI802E-3 | 8 | 2000 | BELT | 10 | 208/440/575V 3ph |
| PJCI603E-1 | 5.5 | 3000 | BELT | 10 | 220V 1ph |
| PJCI603E-3 | 5.5 | 3000 | BELT | 10 | 208/440/575V 3ph |
| PJCI404EF-1 | 4 | 4000 | FLANGE/COUPLING | 10 | 220V 1ph |
| PJCI404EF-3 | 4 | 4000 | FLANGE/COUPLING | 10 | 208/440/575V 3ph |
| PJCI1212E-3 | 12 | 1200 | BELT | 10 | 208/440/575V 3ph |
| PJCI6036E-3 | 6 | 3600 | BELT | 15 | 208/440/575V 3ph |
| PJCI6504E-3 | 6.5 | 4000 | BELT | 20 | 208/440/575V 3ph |
| PJCI505E-3 | 5 | 5000 | BELT | 20 | 208/440/575V 3ph |
| PJCI103E-3 | 10 | 3000 | BELT | 20 | 208/440/575V 3ph |
| PJCI1225E-3 | 12 | 2500 | BELT | 20 | 208/440/575V 3ph |
| PJCI8536E-3 | 8.5 | 3600 | BELT | 20 | 208/440/575V 3ph |
| PJCI4065E-1 | 4.3 | 6500 | BELT | 20 | 208/440/575V 3ph |
| PJCI407E-3 | 4 | 7000 | BELT | 20 | 208/440/575V 3ph |
| PJCI808E-3 | 8 | 8000 | BELT | 50 | 208/440/575V 3ph |
| PJCI6115E-3 | 6 | 11,500 | BELT | 50 | 208/440/575V 3ph |
| PJCI415E-3 | 4.5 | 15,000 | BELT | 50 | 208/440/575V 3ph |

Marine Series - Electric Clutch

| MODEL | GPM | PSI | DRIVE | POWER | VOLTAGE |
|---------|-----|------|--------|--------|---------|
| PJ204EC | 4 | 2000 | V-BELT | 5 BHP | 12V |
| PJ354EC | 5 | 3500 | V-BELT | 10 BHP | 12V |
| PJ408EC | 8 | 4000 | V-BELT | 20 BHP | 12V |

Marine Series - Electric Motor

| MODEL | GPM | PSI | DRIVE | POWER | VOLTAGE |
|------------|-----|------|-------------------|--------|-----------------------|
| PJ204E-A | 4 | 2000 | FLANGE & COUPLING | 5 HP | 220V-1PH |
| PJ204E-A-3 | 4 | 2000 | FLANGE & COUPLING | 5 HP | 208/230/460/575 V-3PH |
| PJ304E-A | 4 | 3000 | FLANGE & COUPLING | 7.5 HP | 220V-1PH |
| PJ304E-A-3 | 4 | 3000 | FLANGE & COUPLING | 7.5 HP | 208/230/460/575 V-3PH |
| PJ404E-A | 4 | 4000 | FLANGE & COUPLING | 10 HP | 220V-1PH |
| PJ404E-A-3 | 4 | 4000 | FLANGE & COUPLING | 10 HP | 208/230/460/575 V-3PH |

| Firehouse & Car Detailing Series | | | | | |
|---|------------|------------|--------------|-----------|----------------|
| MODEL | GPM | PSI | DRIVE | HP | VOLTAGE |
| PFD2040E | 4 | 2000 | DIRECT DRIVE | 5 | 220V-1PH |
| PFD2435E-GP | 3.5 | 2400 | DIRECT DRIVE | 5 | 220V-1PH |
| PFD3025E-GP | 3.5 | 3000 | DIRECT DRIVE | 7.5 | 220V-1PH |

INTRODUCTION

Thank you for selecting a quality PowerJet product. We are pleased to have you included among the many satisfied owners of PowerJet cleaning machines. Years of engineering have gone into the development of these fine products and only top quality components and materials are used throughout. Each machine is carefully tested and inspected before leaving our plant to ensure years of dependable performance.

To continue to receive satisfactory performance, remembering that this machine represents a substantial investment on your part, and if properly cared for and maintained it will return this investment many times over. As with all mechanical equipment, your machine requires proper operation and maintenance as outlined in this manual for maximum trouble free life.

This manual has been prepared under the direction of our engineering and service technicians. Their experience in designing, manufacturing, installing and servicing our equipment from our company's inception is condensed in this manual. They know what information the end user needs in order to get the optimum performance from their pressure washer. Please read carefully.

This manual contains information that will be specific for your pressure washer, as well as similar models.

Carefully review any additional manuals that have been included with your system and follow ALL ADDITIONAL OPERATING INSTRUCTIONS AND SAFETY NOTICES. They are specific for the quality components that have been used to manufacture your machine and are an integral part of the operating and maintenance procedures.

The management & staff at PowerJet are proud of the equipment that we design and manufacture, and we thank you for making us your # 1 choice in pressure washers. If you have any questions please do not hesitate to call us, 1-877-765-9211.

Our goal is that you will be satisfied with the performance, quality, and service you receive from PowerJet and that if you need to replace this machine in years to come, you will give us the opportunity to continue supplying equipment to your company.

PLEASE READ MANUALS CAREFULLY BEFORE USING MACHINE. EXAMINE MACHINE AND CRATE CAREFULLY FOR SHIPPING DAMAGE OR MISSING PARTS. REPORT PROMPTLY ANY SHORTAGES OR DAMAGE CLAIMS TO FREIGHT CARRIER OR DEALER.

OPERATING INSTRUCTIONS

1. Perform pre-start maintenance inspection on all applicable systems prior to operating the machine. This is essential for the safe, effective and efficient operation. You will get optimum performance from your system **ONLY** if these instructions and inspections are followed. Any indication that the pressure washing system was not operated and maintained according to these instructions may cancel the manufacturers' warranty.

Controls – Make sure all controls turned to the off position.

Pump – Oil level - Level the pressure washer. Be sure oil level in the pump is correct on dip stick. If the level is low, add the correct oil to the proper level. **USE ONLY SAE 30 W NON-DETERGENT OIL OR HYDRAULIC 68. DO NOT OVER FILL.**

Visually inspect all electrical components to assure they are in good condition, showing No signs of exposure, breakage or splicing.

Visually inspect all hoses, nozzles and guns to assure they are in good condition. If replacements are necessary they must be rated to withstand the machines operating pressure and temperatures.

2. Attach high-pressure hose to water outlet quick connector. Attach the other end of high pressure hose (with quick coupler) to spray gun. Ensure that quick disconnect connections are tightly locked together. Apply a sharp pull on hose to confirm they are secured.

Attach wand nozzle specific to task requirements (i.e. chemical or pressure wash). [Quick Coupling Operation – Pull back sleeve end and insert male end into nozzle quick coupler, release sleeve and confirm connection by pulling on nozzle].

3. Attach water source to water inlet located on pump. The water source must be attached with a good quality standard garden type hose (1/2" minimum is required). Connect male fitting into the female pump inlet fitting. Make sure that the inlet screen/filter is intact and fitted correctly. Turn on water source. **WATER MUST BE IN SUFFICIENT SUPPLY, AND PRESSURE MUST BE BETWEEN 20 –60 PSI TO ENSURE PROPER AND SAFE OPERATION.** Specific attention should be given if using a well water supply. Ensure water is flowing from end nozzle with trigger gun pulled. Deplete system of all air.

4. Start electric motor. Turn PUMP switch to 'ON'. PUMP switch is located on the frame beside the motor, or for auto stop/start systems, PUMP switch is located on the electrical box.

5. Pressure adjustment - The pressure regulator (unloader) is located on the pump (see diagram). It controls pressure being generated by the pressure washer. This regulator may be adjusted to the desired pressure by turning the adjustment knob. Turning the adjustment knob clockwise will increase the pressure. **NEVER OPERATE SYSTEM AT A HIGHER PSI THAN THE MAXIMUM RATING.** This machine has been adjusted to operate at a specific maximum pressure as per the machine specifications. Pressure may be reduced for lighter use by turning the Pressure Regulator/Unloader counter clockwise. If continuing to turn the unloader clockwise does not increase the pressure, then this implies the maximum has been reached for the system. Any further turning of the unloader will cause the pressure to spike when the wand trigger is released, resulting in possible damage to the machine. To avoid this effect, loosen the unloader (counter-clockwise) until the pressure just starts to drop (see pump head pressure gauge) and until it no longer exceeds the maximum pressure rating for the machine.

6. You are now ready to start the cleaning operation - Pull trigger on the pressure wand assembly to start cleaning. To stop the pressurized water, release the trigger. **DO NOT LEAVE UNIT RUNNING WHEN NOT IN USE.**

7. To stop Operation. Turn PUMP switch to 'OFF'. Squeeze and release trigger after shutting off to relieve system of pressure.

8. Prior to storage – Inspect pressure washer for any damage or required maintenance. If your machine is to be exposed to cold weather, please refer to winter pump instructions found in this manual. If possible, do not allow unit to remain outside in the elements.

9. Warning – If unit is left running while not in use, pump damage may occur. Do not leave unit running while not in use!

CHEMICAL APPLICATION

Downstream Chemical Injection: Standard (Direct Drive Units) High Pressure Soap (Belt and Flange Driven Units) (Optional)

NOTE: Do not remove back flow preventer as chemical may flow back into potable water source. For standard chemical injection, ensure the black nozzle is properly fitted at the end of the wand. The chemical injector will not function if this nozzle is not fitted.

1. Chemical preparation – Select detergent/chemical that best suits your cleaning task. Prepare dilution according to the manufacturer's instructions. The volume of chemical being used may be adjusted at valve located on the chemical injector. Note: for PJ Pumps, the volume is preset and cannot be adjusted.

2. Insert the intake hose, located on the chemical injector at the pump, into the chemical being used.

3. Fit black nozzle on the standard wand, or for the dual wand, turn adjustment knob on, and adjust for required flow rate. For high pressure soap systems, the black nozzle is not needed; use one of the other wand nozzles.
4. To apply chemical, engage trigger on pressure wand assembly. Turn chemical injector's nipple to adjust flow. For the high pressure soap systems, open ball valve and engage trigger.
5. Chemical can now be applied through pressure wand assembly. It will take 5 – 15 seconds for chemical to travel to spray nozzle. The volume of chemical being used may be adjusted at the chemical injector.
6. For best results apply chemical from bottom to top, and allow for proper penetration time prior to rinsing. Do not allow chemical to dry. Rinse from bottom to top and then top to bottom.

WINTER PUMP PROTECTION

The following procedure MUST be used when the pressure washing unit is stored at temperatures below freezing.

1. All water must be drained or blown (via compressed air) from system. Connect a short piece of male fitted ½" garden type hose on to the female inlet on the pump.
2. Place the open end of the hose into a wide mouthed container of full strength, winter rated, vehicle windshield washing fluid or Anti-Freeze, **RATED FOR MINIMUM -40°C**.
3. Connect the pressure wand assembly.
4. Start the pump and engage trigger on the pressure gun. Operate the system until the fluid runs the same color as the windshield washing fluid. Your machine is now prepared for storage.
5. Disconnect fluid supply, blow out with compressed air, and cap end.

GENERAL MAINTENANCE

Water Condition

Use a softener on your water system if local water is known to be high in mineral content. The advantages of soft water are very beneficial: prevents scale buildup in heater coil, cleans better with considerably less detergent, prevents streaking on painted surfaces and glass when rinsing.

MAINTENANCE CHECKLIST

Daily

1. Check pump oil for proper level and adjust accordingly.
2. Examine the quality of the oil.
3. Check pump for oil and/or water leaks.
4. Inspect and clean inlet filters.

Weekly

1. Examine all fittings, components, hoses, connections, and nozzles for damages, loose parts, or leaks. – Replace accordingly—

Recommendation for Oil Changes and Component Replacement

1. Change the oil in the pump after the first 50 hours and every 500 hours after the initial oil change. Use SAE 30 W Non-Detergent for GP Pumps and Hydraulic 68 for PJ Pumps.
2. Change all other components on the pump as needed.

GLOSSARY OF TERMS

AUTO START/STOP – Unit will automatically start when the trigger is pulled, and it will stop the motor on time delay after the trigger has been released in order to prevent the pump from bypassing and overheating.

PSI – Pounds per square inch. Pressure washers are designed and rated to operate at a specific PSI. Operating at pressures exceeding the maximum rating could result in damage to the unit and/or SEVERE PERSONAL INJURY.

GPM – Gallons per minute. The orifice on the pressure wand assembly has been selected to deliver up to the maximum GPM for your machine.

PRESSURE WAND ASSEMBLY – This refers to the gun, wand, and nozzle.

PUMP – The pump moves the water through the system and delivers it to the pressure wand assembly.

UNLOADER VALVE – Is a valve located at the head of the pump for unloading water back into the bypass when the trigger gun is shut off. It also reduces the load on pump when gun is off.

OIL, PUMP – The oil used within the pump to lubricate its operation. It is Important to use only SAE 30 W Non Detergent (for GP Pumps) or Hydraulic 68 (for PJ Pumps) in the pump.

BACK FLOW PREVENTER – Device to prevent flow backwards into potable water supply.

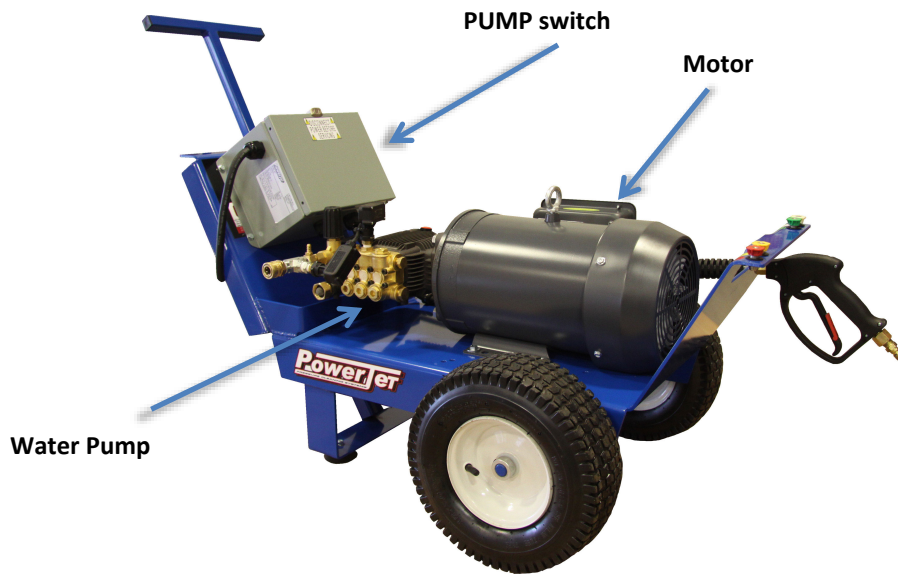
MAXIMUM WORKING PRESSURE - Each machine is equipped with a safety pressure relief valve which prevents over pressurization of the high pressure system. It is an important safety device and must not be tampered with in any way.

PRESSURE SWITCH - A pressure switch is used to control the motor for the auto stop/start feature (see diagram).

FLOW SWITCH – A flow switch is installed on the outlet of the high pressure pump and will shut off the pump and motor in the absence of water flow as well as turning it back on when flow is detected (by squeezing the trigger).

COMPONENT IDENTIFICATION

Commercial Model:



Wall Mount Frame



Hand Carry Frame

Industrial Model:

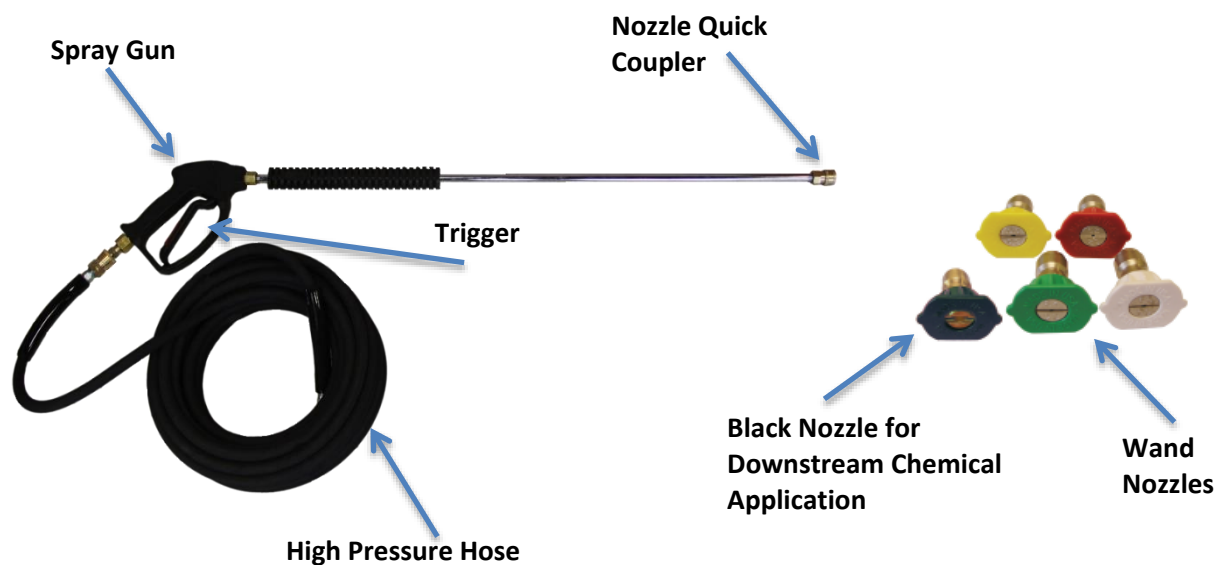


*Model shown with *optional* auto stop start and hose reel.

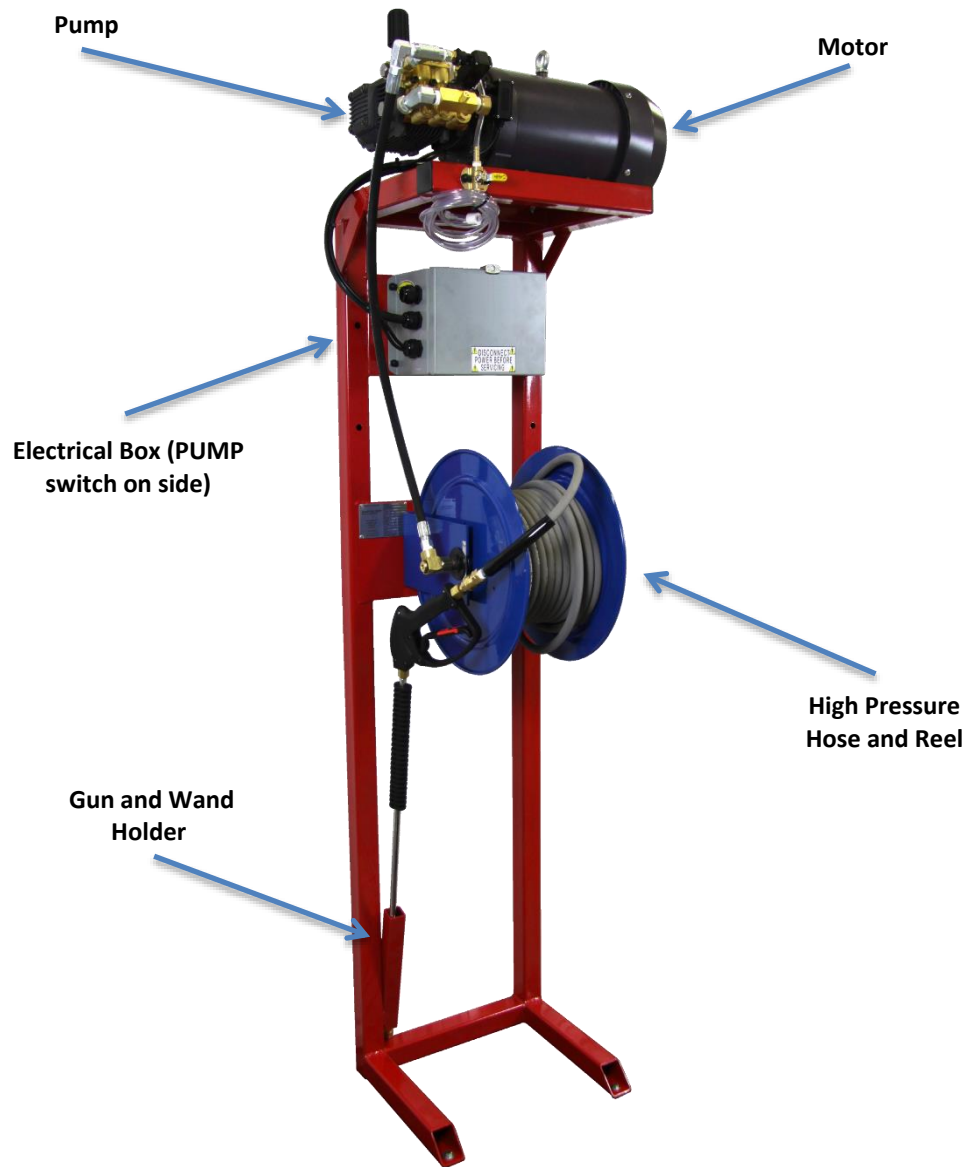


Stationary Frame

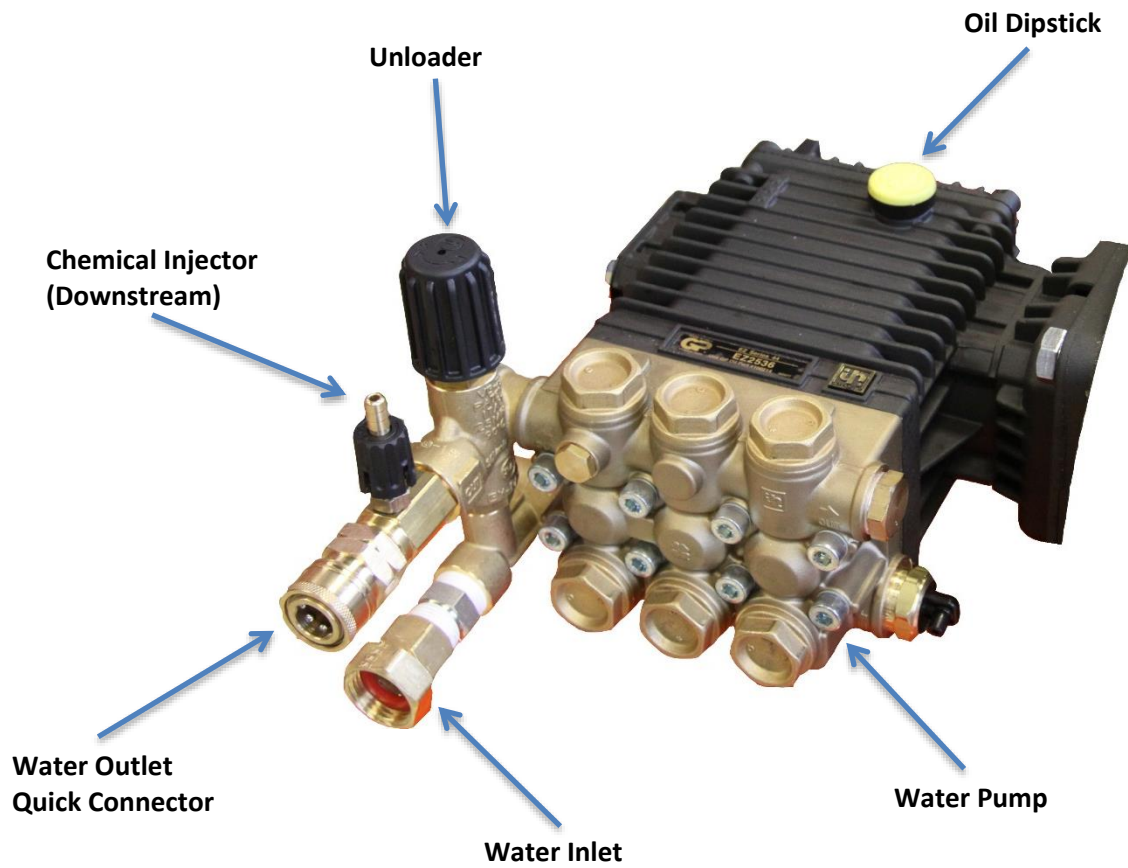
Pressure Wand Assembly:



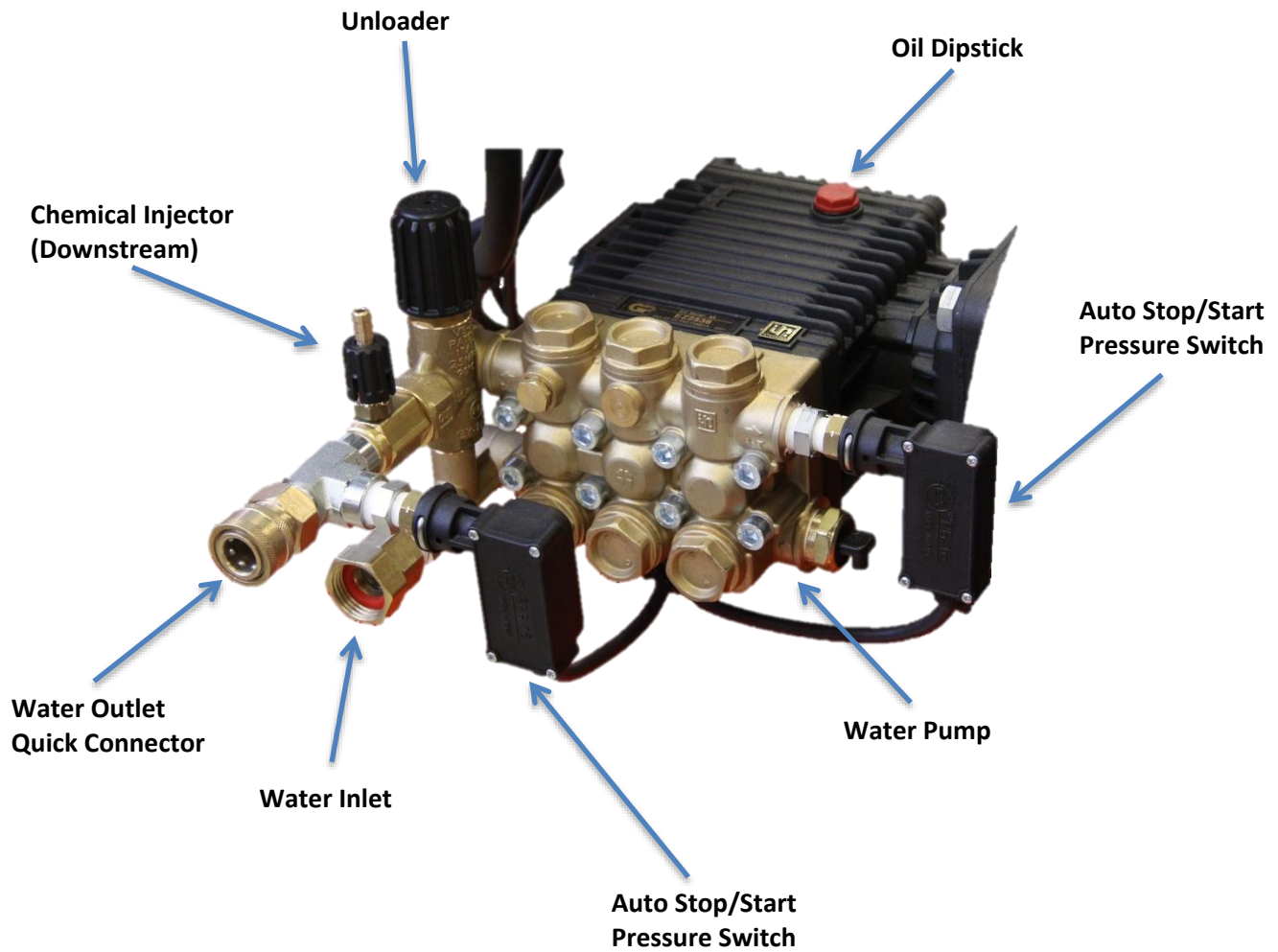
Firehouse and Car Detailing System:



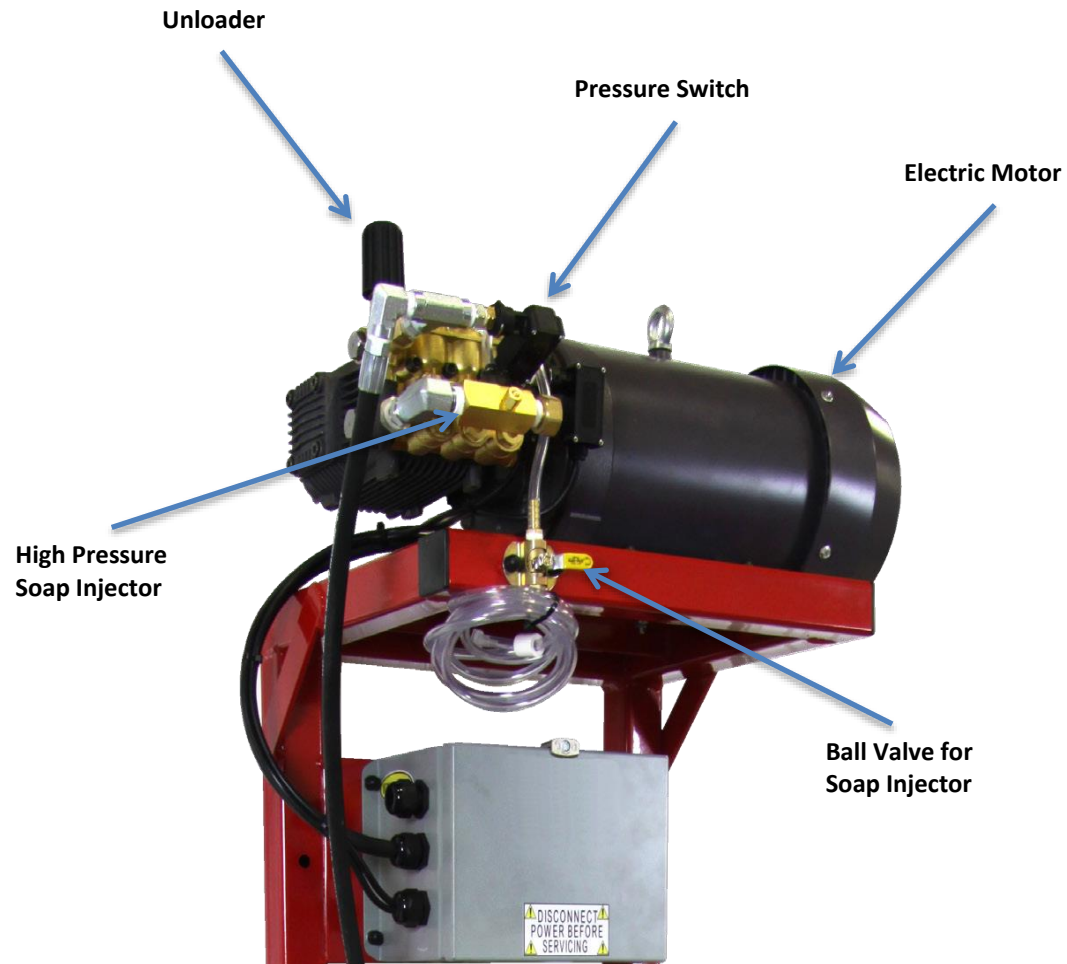
Manual Stop/Start Pump Assembly:



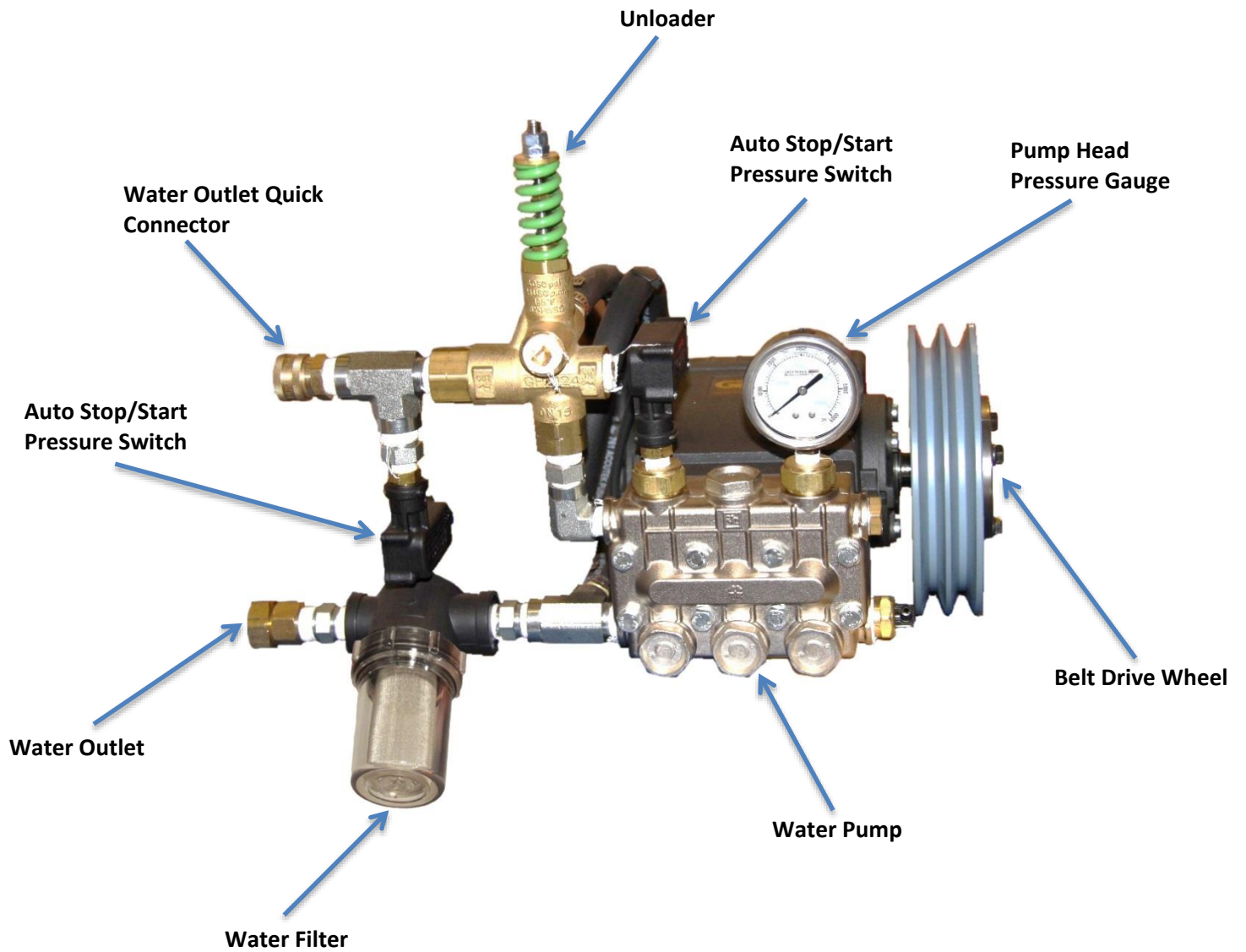
Auto Stop/Start Pump Assembly:



Firehouse and Car Dealing System Pump Assembly:



Belt Driven Pump Assembly:



QUICK DIAGNOSTICS AND SOLUTIONS GUIDE

| PUMP | | TYPE OF OIL |
|---|--|---|
| PJ Pump | | Hydraulic 68 (650ml) |
| GP Pump | | 30W SAE Non-Detergent |
| PROBLEM | POSSIBLE CAUSES | SOLUTIONS |
| PRESSURE | | |
| No pressure or Very low pressure | Metal in oil | <ul style="list-style-type: none"> - Examine oil in pump to see if there is metal in oil. - If you find traces or pieces of metal, your pump has damaged components. |
| | Dirt in water | <ul style="list-style-type: none"> - Verify if there is dirt in nozzle tip or in valves in pump. - If nozzle is plugged, clean or replace it. - If valves in pump are clogged, clean valves. - If valves in pump are damaged, replace valves. |
| | Wrong nozzle size | <ul style="list-style-type: none"> - Make sure you have the right nozzle size. The black nozzle will drop pressure in order to use chemical injector and is only for soap or chemical. If you are not using soap, use a different color. |
| Pressure too high | Wrong nozzle size | <ul style="list-style-type: none"> - Make sure you have the right nozzle size. |
| | Unloader adjusted improperly or damaged | <ul style="list-style-type: none"> - Check pressure of pump with a pressure gauge and adjust to desired pressure. - If you cannot reduce pressure, replace unloader. |



Manufacturer's Warranty



Thank you for your purchase of a PowerJet pressure cleaning system.

All original equipment are warrantied for a specific period and on the conditions set forth, that the product is free from defect in materials and workmanship as follows:



| WARRANTY TIME LINE | | DESCRIPTION | FROM PURCHASE |
|---|---|-------------|-----------------------------|
| Electric Motors | 1 Phase | | 18 Months |
| | 3 Phase | | 24 Months |
| | For warranty of these items, manufacturer needs to be contacted | | |
| Oil Burners | Ignitors, Fuel Solenoid, Burner Motor, Fuel Assembly, Drive Shaft, Electrodes, Blower, Wheel Fuel Pump | | 1 Year for Parts |
| Propane/Natural Gas Burners | Burner Rings, Gas Valves, Gas Valve Control Board | | 1 Year |
| Fitting | All Fittings, Brass, Stainless Steel, Steel, Etc. | | 30 Days |
| Heating Coils | *Damage due to neglect, freezing or hardwater is not covered | | 5 years - limited |
| Gas Motors | Must contact Honda/Kohler for Warranty | | |
| Lifan Motor | Contact PowerJet for Warranty | | 1 Year (for commercial use) |
| Frames | Contact PowerJet for Warranty *Paint is not covered under the manufacturer's warranty due to aggressive environment or natural wear. | | 7 Years |
| Plastic Tanks | Water or Fuel | | 1 Year |
| Accessories /Wear Items | Unloader, Regulating Valves, Safety Valves, Jetter Valves, Check Valves, Foot Valves, Pulsation Dampeners, Trigger Guns, Rotary Nozzles, Chemical Injectors, Hose (Jetter Hose Not Included), Hose Reels, Sandblast Kits, Surface Cleaner, Water Broom, Water Strainer, Belts, Ball Valves, Swivels, Balanced Relief Valves, Accumulator Lances | | 90 Days |
| Electrical Components | Switches, Time Over Loads, Contactors, Transformer, Thermostat, Vacuum Switches, Flow and Pressure Switches, Relays, Primary Controls | | 90 Days |
| Non-Warranty Items | Fuel Filters, Nozzles, O- Rings, Thermo Relief Valves (Pump Seals, Valves, Plungers) | | |
| ANY PARTS NOT LISTED ABOVE PLEASE CALL FOR WARRANTY INFO. | | | |

| PUMP WARRANTY TIME LINE | | DESCRIPTION | FROM PURCHASE |
|---|---|-------------|---------------|
| Cat Pumps | Direct Drive Pumps | | 2 Years |
| | Car Wash Pumps (Including all models used in Car Wash or Portable Fresh Water Pressure Cleaning applications) | | 5 Years |
| | All other pumps not listed above | | 1 Year |
| Giant Pumps | Pressure Washer and Self- Serve Car Wash Applications | | 5 Years |
| | All other Giant Pumps, Industrial and Consumer Pumps | | 1 Year |
| | Lifetime on Manifolds due to Manufacture defects | | |
| AR Pumps | Plunger Pumps | | 5 Years |
| | Axial Pumps | | 1 Year |
| | AR Accessories | | 90 Days |
| General Pumps | Manifolds | | 5 Years |
| | Pressure Washer Pumps | | 5 Years |
| EK Pumps | Manifolds | | 5 Years |
| | Pumps | | 1 Year |
| | Accessories | | 90 Days |
| Hawk Pumps | Manifolds | | 5 Years |
| | Pressure Washer Pumps | | 5 Years |
| Manufacturer does not cover wet end of Pump Seals, Valves, and Plungers | | | |

NOTE: ANY MODIFICATIONS OR MANIPULATIONS OF PARTS VOIDS WARRANTY.

What is a Limited Warranty?

Warranty is a written guarantee by the manufacturer of a product, promising to repair or replace parts which have a defect in material or workmanship. "Limited" means that the Warranty is for a specified period of time, and has certain other restrictions. Parts will be warranted for the time periods specified in this published warranty. Any exceptions must be approved by PowerJet service / warranty department.

Warranty Start Date

The warranty coverage begins on the date of original purchase and applies to the original components only.

Right to Inspect

PowerJet and its service centers reserve the right to inspect the customer's PowerJet products to determine if a defect in materials or workmanship exists prior to the commencement of any covered repair. It is the customer's responsibility to contact the PowerJet authorized service center and make the arrangements for inspection and/or repair.

Limitations Of Liability

PowerJet liability for special, incidental, or consequential damages is expressly disclaimed. In no event shall PowerJet's liability exceed the purchase price of the product in question. PowerJet makes every effort to ensure that all illustrations and specifications are correct, however, these do not imply a warranty that the product is merchantable or fit for a particular purpose, or that the product will actually conform to the illustrations or specifications. Our obligation under this warranty is expressly limited at our option to the replacement or repair at our manufacturer location, if such part or parts at inspection shall disclose to have been defective. PowerJet does not authorize any other party, to make any representation or promise on behalf of PowerJet or to modify the terms, conditions, or limitations in any way. It is the buyer's responsibility to ensure that the installation and use of PowerJet products conform to local codes. While PowerJet attempts to ensure that its products meet national codes, it cannot be responsible for how the customer chooses to use or install the product. **THE WARRANTY CONTAINED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.**

Customer Responsibility

It is the customer's responsibility to maintain the equipment in accordance with the instructions provided in the manual provided at the time of purchase. PowerJet recommends that you keep records and receipts; you may be asked to prove that the maintenance instructions have been followed. It is also the customer's responsibility to operate the equipment in a safe manner, and for the use for which it was designed. If a defect in materials or workmanship occurs, it is the customer's responsibility to cease operating the equipment until repairs are made. Damage which occurs from continued operation after a defect is identified may not be covered by this warranty. Your authorized service center should be contacted immediately so that repairs can be made in a timely manner.

Repair at an Authorized Service Center

To obtain warranty service under the terms and conditions of the PowerJet Limited Warranty, you must deliver portable equipment to an authorized PowerJet service center. For stationary models or instances when delivery is not possible, the customer should make arrangements for a service call from the service center. At the time of repair, you must provide proof of purchase. PowerJet recommends that the service center from whom the machine was purchased be contacted for the warranty repair. If that is inconvenient, any authorized PowerJet service center may complete the repairs. If the service center is requested to complete repairs at the customer's location, please note that the service center may charge for pickup & delivery, or for travel time and mileage. These charges are not covered under the PowerJet Limited Warranty and are the customer's responsibility.

Changes in this Policy

PowerJet reserves the right to make any changes to an PowerJet product at any time without incurring any obligation with respect to any product previously, ordered, sold, or shipped.

Service Parts Warranty

Service parts are warranted for 90 days from date of purchase. However, if the part is installed on a unit which has more than 90 days remaining on the original warranty, the part is covered according to the chart on the previous page.

Warranty Repairs

Repairs covered under the conditions of this warranty must be performed by an authorized PowerJet service center. Warranty claims must first contact PowerJet's Service Department to be issued a preauthorized repair number (PARN). You will need a copy of your invoice and the equipment serial number.

If new parts are needed, they will be invoiced to you as normal. Defective parts are to be sent to us **PREPAID** for warranty consideration. If a part is found to be defective, a credit will be issued to cover the costs of parts. All work is to be performed at the manufacturer's place of business when returned **PREPAID**. This warranty will not cover labor if warranty work is conducted at the customer's place of business. Road service will be charged at the normal rate in these situations.

Installations, Including OEM

PowerJet equipment/components are occasionally installed on mobile equipment. PowerJet is in NO WAY responsible or do they warranty/ guarantee that the equipment/components will withstand the customer's application or installation requirement. OEM or Installer are responsible for securing the equipment.

Note: Due to original equipment manufacturer's requirements, PowerJet is not permitted to perform warranty repairs or claims for electrical motors, gas, or diesel engines. Please contact PowerJet service department for a local warranty representative.

Warranty Does Not Cover:

- The warranty time frame never restarts and is always based on original purchase date, even if parts are issued on warranty.
- Warranty freight cost will be covered by PowerJet for the first 30 days of sale of the machine due to manufacture defect or workmanship.
- Neglect of the periodic maintenance as specified in the owner's manual.
- Improper repair or maintenance.
- Operating methods other than those indicated in the owner's manual.
- The use of non-genuine PowerJet parts or accessories other than those approved by PowerJet.
- Exposure of chemical agents, such as: Sea Water, Sea Breeze, Salt, or other environmental phenomena.
- Collision, fuel contamination or deterioration, neglect, unauthorized alteration or misuse.
- Warranty does not cover travel or time if a service call is needed.
- Warranty does not apply when pump or accessory is altered or used in excess of recommended speeds, pressure, temperatures, or handling fluids not suitable for pump or accessory material.
- Construction warranty does not apply to normal wear.
- Warranty does not apply to normal wear (such as but not limited to seals, packing valves, plungers and sealing O-Rings), freight damage, freezing damage or damage caused by parts or accessories not supplied by PowerJet.
- After 30 days freight will become chargeable.
- Warranty covers In-House Labour and Parts if manufacture defect is repaired at an PowerJet approved Service Center.

Warranty Does Not Cover Defects Caused By:

- Improper or negligent operation or installation, accident, abuse, misuse, neglect, unauthorized modifications, including, but not limited to, the failure of the customer to comply with recommended product maintenance schedules.
- Improper repair
- Neglected maintenance/incorrect operation (specified in the Owner/Operator's Manual)
- Unapproved devices or attachments
- Water sediments, rust corrosion, thermal expansion, scale deposits or a contaminated water supply or use of chemicals not approved or recommended by PowerJet.
- Improper voltage, sudden voltage spikes or power transients in the electrical supply
- Usage which is contrary to the intended purpose of the equipment
- Natural calamities or disasters including, but not limited to, floods, fires, wind, freezing*, earthquakes, tornados, etc.

Shipping Claims

Freight Damage – is defined by product arriving with observable damage to package and/or product.

- 1.1 Freight damages **MUST** be reported immediately
- 1.2 Damaged packaging must be photographed immediately for records
- 1.3 If freight company is arranged by dealer, then it is incumbent on them to contact their own freight company and file a claim directly with them. If freight was arranged by PowerJet, then contact PowerJet with the following information (regardless of receipt or refusal of shipment).
 - 1.4.1 Purchase order of product
 - 1.4.2 Pictures of damage
 - 1.4.3 List of products affected
 - 1.4.3.1 Model Number of Product
 - 1.4.3.2 Serial Number of Product

Hidden Damage - is defined by product arriving and the package having no visible signs of damage. Upon opening the packing damage is noted on the product.

- 2.1 Hidden damage **MUST** be reported immediately.
- 2.2 Hidden damage claims cannot be reported on items received more than 6 months prior.
- 2.3 When hidden damage is discovered, contact PowerJet with the following information.
 - 2.3.1 Purchase Order of product
 - 2.3.2 Pictures of damage
 - 2.3.3 Model number of product
 - 2.3.4 Serial Number of product

Missing Part Claims

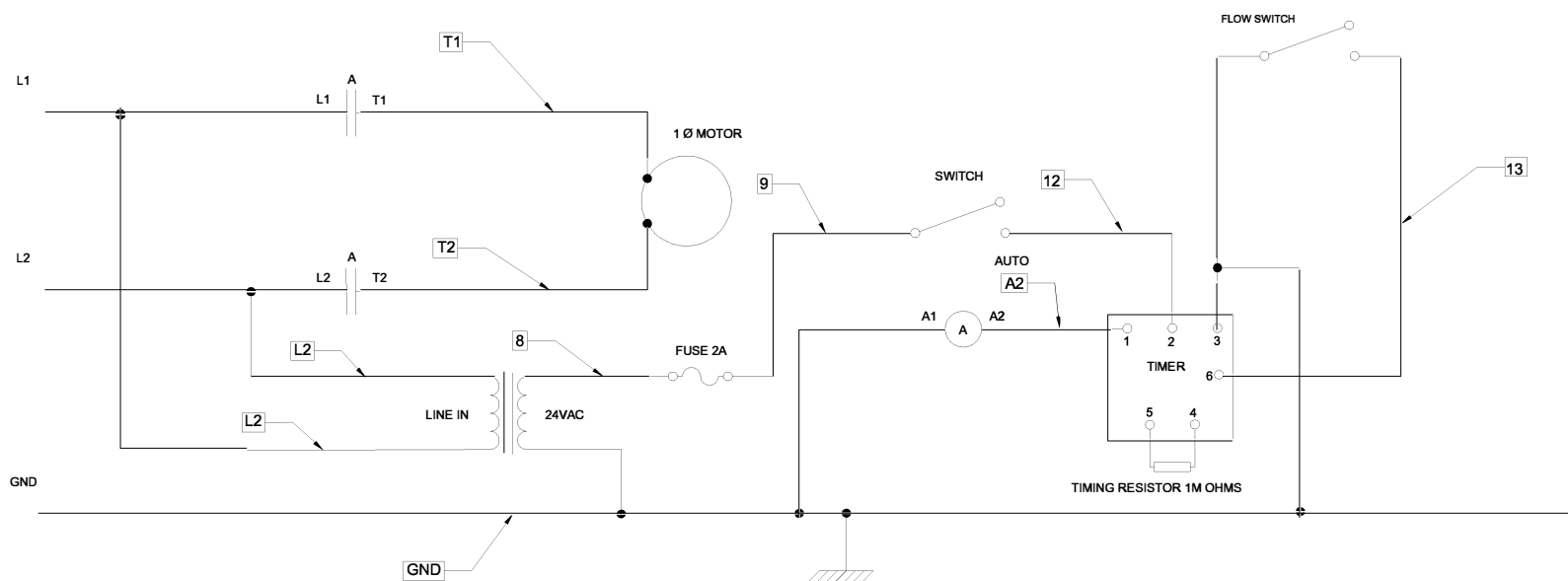
1. Items missing from Purchase Order **MUST** be reported immediately.
 - 1a. When missing products are noticed, contact PowerJet with the following information
 - i. Purchase Order of product
 - ii. Model number of products that are believed to be missing from shipment

PowerJet will advise on course of action to remedy situation.
2. Items missing from inside box of product
 - 2a. When missing products are noticed, contact PowerJet with the following information
 - i. Purchase Order of product
 - ii. Model and Serial number of products
 - iii. Items missing from package

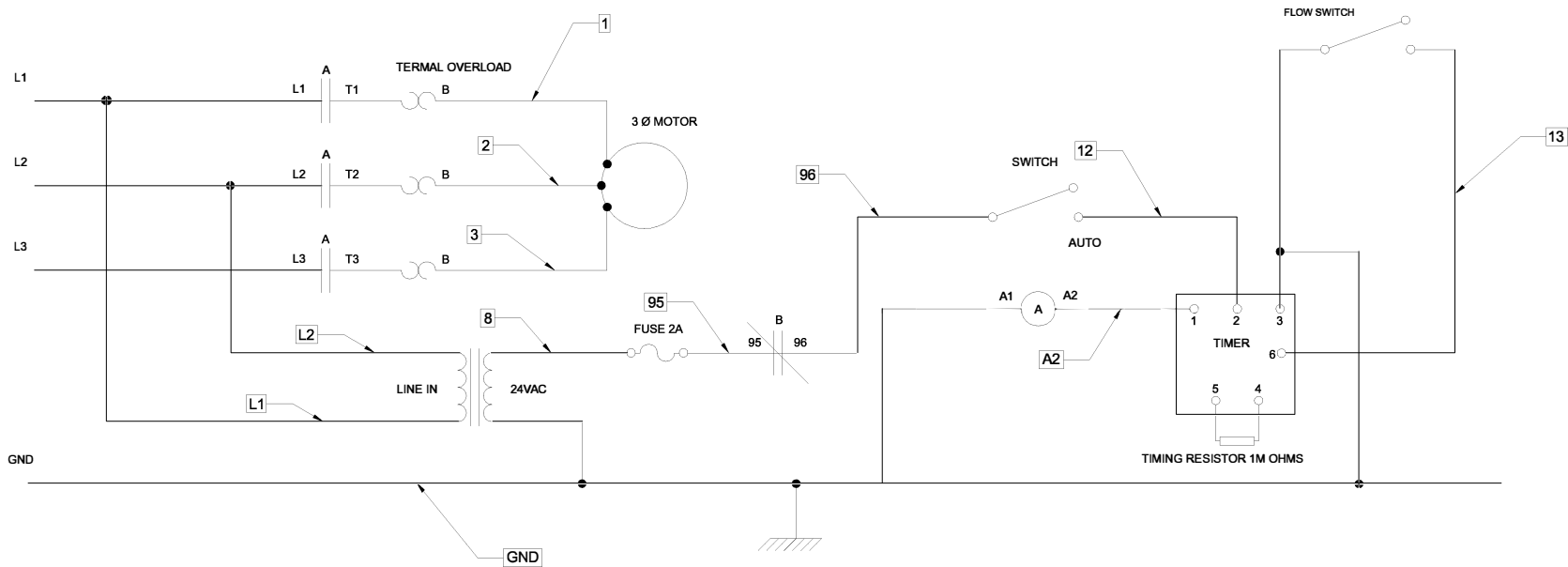
PowerJet will advise on course of action to remedy situation.

CIRCUIT DIAGRAM

AUTO START STOP SINGLE PHASE 120V/240V AC COLD WATER WITH FLOW SWITCH

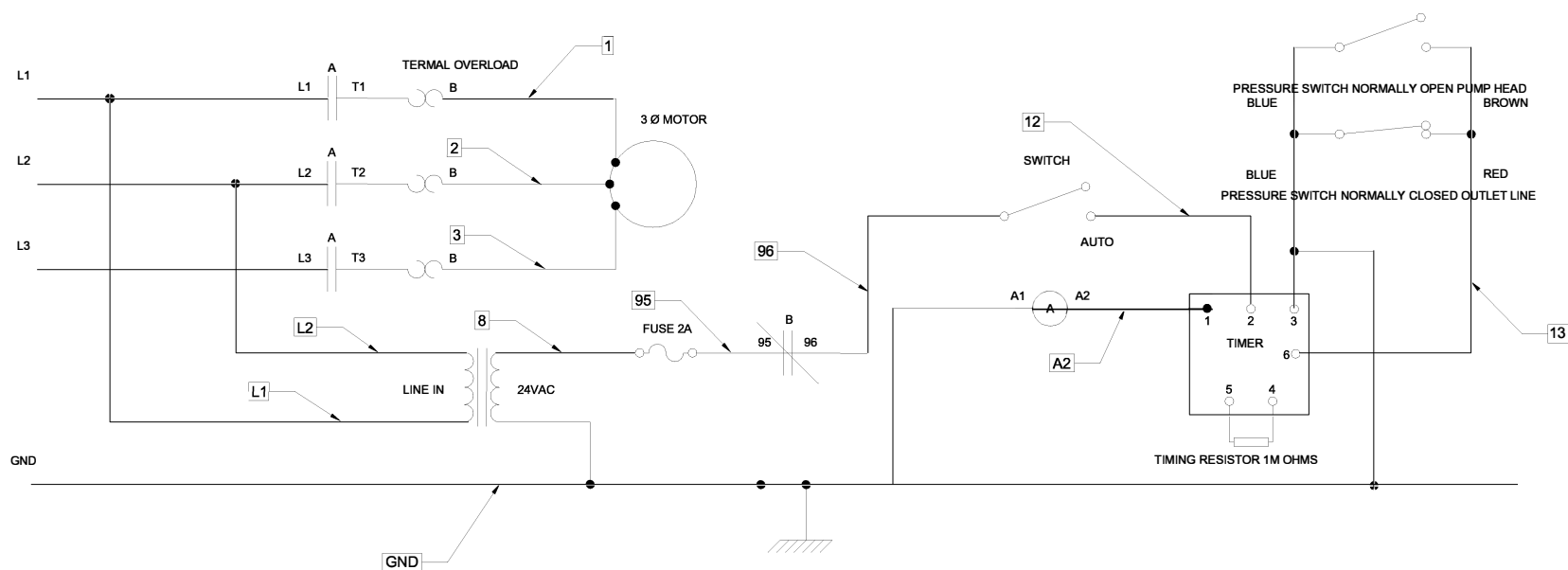


AUTO START STOP 3 PHASE 208/230/460/575V AC COLD WATER WITH FLOW SWITCH

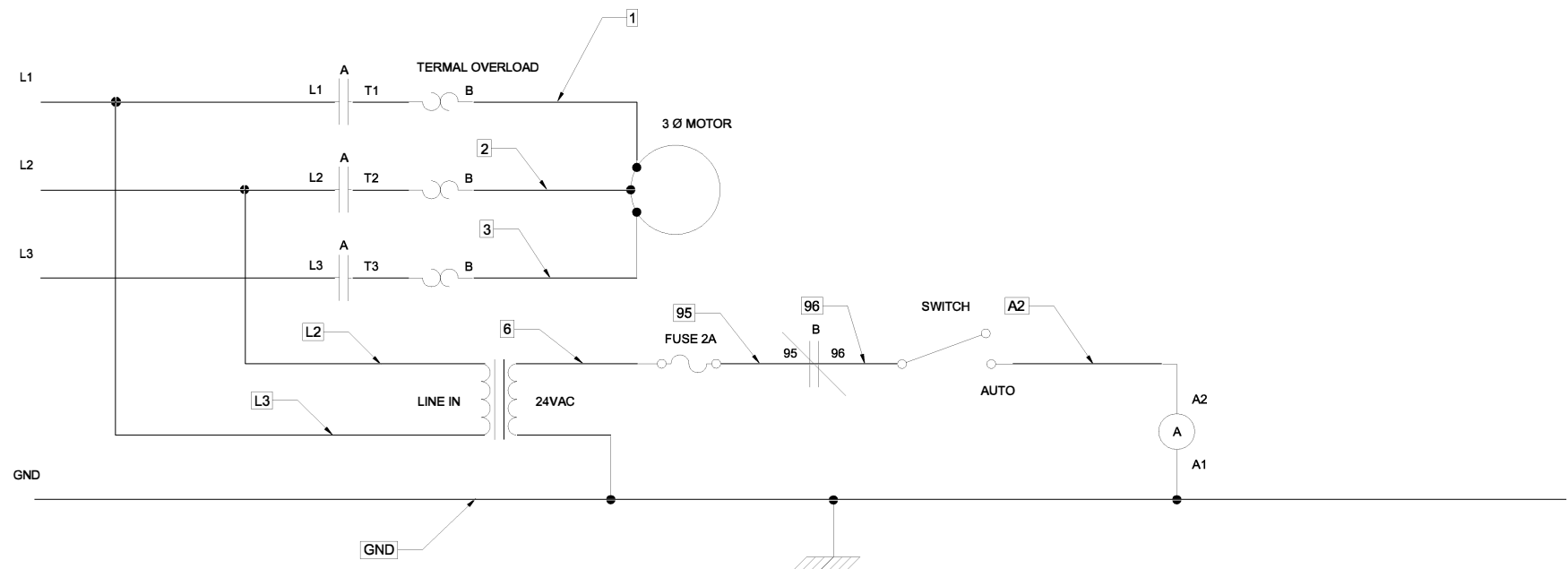


CIRCUIT DIAGRAM

AUTO START STOP 3 PHASE 208/230/460/575V AC COLD WATER WITH PRESSURE SWITCH



MANUAL START STOP 3 PHASE 208/220/460/575V AC COLD WATER WITH CONTACTOR AND TRANSFORMER



PowerJet Pressure Cleaning Systems

Service Manual

This manual is intended for technical personnel to assist in the diagnosis and repair of issues with pressure washers.

Some of the information in this manual will apply to other pressure washer models and may not apply to this model.

This manual is not intended for use by non-technical personnel.

It is advised to always refer to competent technical personnel when repairs are advised to avoid equipment damage or potential personnel injury.

If you have any technical questions please do not hesitate to call us at 1- 877-765-9211.

POWER SYSTEM DIAGNOSTICS - Gas Motor Not Starting

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|-------------------------------|---------------------------------|--|
| Gas motor not starting | Fuel | Check to see if proper fuel levels are maintained |
| | No ignition | Check ignition by removing spark plug from cylinder. If electric start, try starting using the recoil starter. |
| | Electric Starter/Battery | Recharge or replace battery. |
| | Fuse blown in key switch | 18 amp engine, open key switch, replace 30 amp fuse |
| Spark Plug - strong gas smell | Flooded | Wait 5 minutes before attempting to restart. |
| | No ignition | Check ignition by removing spark plug from cylinder. If electric start, try starting using the recoil starter. |
| | Bad plug | Check spark plug and replace if necessary. Carbon deposits can indicate a fouled plug or too much fuel. |
| Plug does not fire | Poor connection | Inspect the ignition connection. |
| | Bad magneto | Check the source of spark plug for engine ignition. |
| Bad ignition system | Poor connection | Check the source of spark for the engine ignition. |
| Spark Plug - no gas smell | No fuel to cylinder | Check fuel delivery from carburetor to cylinder. Check carburetor float bowl for fuel. |
| | Fuel line restricted | Inspect fuel line to carburetor for restrictions or clogging. Flexible line may be kinked. |
| | Stuck carburetor float | Unstick float |
| | Clogged carburetor needle valve | Unclog needle valve. |
| | Bad fuel pump | Replace fuel pump. |

FLUID SYSTEM DIAGNOSTICS - Flow and Pressure

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|-------------------------------|---------------------------------------|---|
| No Flow | No power | Make sure pump is operating. Check drive belts and couplings, make necessary adjustments. |
| | Trigger gun valve | Check trigger gun, repair or replace. |
| | No water source | Ensure water supply is not restricted and hoses are in good repair and not kinked. |
| | Clogged spray nozzle | Check spray nozzle, repair or replace. |
| | Clogged inlet filter | Check inlet filter, repair or replace. |
| | Float Valve stuck (optional) | Float valves can become stuck in the "UP" position. Manually dislodge and inspect for problems. |
| | Faulty unloader valve | Remove and check for proper action, repair or replace. |
| Low pressure, adequate flow | Incorrect or no spray nozzle | Nozzle should be properly sized for the system. Low pressure indicates that the nozzle in use is too large. |
| | Worn spray nozzle | Replace nozzle when it shows signs of internal erosion. |
| | Debris in valves | Clean valves and check o-rings for pits and cracks. |
| | Lance on low pressure | Adjust pressure so the water flows through properly. |
| | Unloader is not adjusted correctly | Adjust unloader to proper level. |
| | Pressure gauge inaccurate | Use a new pressure gauge on a quick connect at outlet to check system pressure and replace if gauge is faulty. |
| | Pump packings bad | If low pressure persists, pump packings may need replaced. |
| Low pressure, low flow | Volume Improperly adjusted | If unit has volume adjustment, it may need readjustment |
| | Discharge leaks | Look for leaks on the discharge side of system. |
| | Downstream chemical injector (Dema) | Remove the injector and retest system. If the flow is restored, replace the injector. |
| | Loose drive belts | If belts do not have proper deflection, replace them. |
| | Pump not running at rated speed | Check engine throttle and see that the motor is rated for the same speed as the pump. |
| | Stripped pump drive coupling | Inspect coupling and repair or replace. |
| | Defective easy start valve (optional) | Check the start or throttle-back valve for proper operation. |
| | Malfunctioning motor or gear | Ensure that the motor or engine is working properly |
| | Unloader stuck in bypass | Piston assembly may be stuck or fouled |
| Low pressure, low flow - Bogs | Outlet restriction | Build up can restrict flow. If water is not flowing freely, flush with garden hose to isolate the clog or restriction. |
| | Clogged nozzle | Distorted spray pattern can indicate a clogged nozzle. |
| | Nozzle too small | Ensure nozzle is proper size for the system. |
| | Hose restriction | Correct any kinks or restrictions. Replace crushed hoses. |
| | Debris in the system | Debris can lodge in the discharge side of the system (valves, fittings, injectors, filters) Flushing with water may correct it. |

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--------------------------------------|--------------------------------------|--|
| Excessive pressure | Small spray nozzle | Nozzle must be properly sized for the rated flow and pressure. Reset unloader or pressure relief if nozzle size is changed. |
| | Faulty pressure gauge | Check the pressure gauge using a properly calibrated pressure gauge on quick connects at the equipment outlet. |
| | Improperly adjusted unloader | Adjust to the proper pressure using pressure gauge. |
| | Faulty unloader | Check the unloader action. If it is not working properly, it may need repaired or replaced. |
| Pump chatters, cavitation, vibration | Air in system | Inspect places where air can enter the system. i.e. fittings, hose, connections etc. |
| | Chemical line not submerged | If the chemical valve is on, ensure that the chemical line is fully submerged in the chemical |
| | Inlet line restricted | All inlet connections should be snug and not kinked to reduce the chances of pump starvation. |
| | Inadequate water supply | Water supply to the system must meet or exceed the rated flow (GPM) on the serial number plate. Faucet must be completely opened or water above the tank outlet in a gravity fed system. |
| | Float valve stuck (optional) | If float valve is stuck in the up position, water can not enter the float tank. Unstick valve if possible or replace if necessary. |
| | Turbulence in float tank (optional) | Excessive turbulence allows the pump to draw air into the system. Correct excessive turbulence. |
| | Inlet or inlet strainer clogged | Regularly clean the inlet and inlet strainer to keep debris from entering the float tank |
| | Water supply too hot | Inlet temperature should not exceed 140F - 160F range. |
| Inlet line vibrates | Air in system | Inspect places where air can enter the system, i.e.; fittings, hose, connections etc. |
| | Debris in inlet check valves | If there is no float tank and the outlet line does not vibrate, the inlet check valve may be clogged. Remove debris. Check o-rings under valves. |
| Outlet line vibrates | Air in system | Inspect places where air can enter the system, i.e.; fittings, hose, connections etc. |
| | Debris in inlet check valves | If there is no float tank and the outlet line does not vibrate, the inlet check valve may be clogged. Remove debris. |
| | Pump packing bad | If they show signs of wear or damage, replace them. |
| Inlet and outlet lines vibrate | Inlet and outlet check valves fouled | Look for the source of debris in the inlet and discharge check valves and remove. |

FLUID SYSTEM DIAGNOSTICS - Unloader

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|--|---|
| Very low or no flow | Unloader stuck in bypass | Isolate the flow problem. If it occurs before the unloader discharge point, check the piston assembly to see if it is fouled or stuck in bypass mode. |
| Unloader will not unload | Debris in unloader | Take bottom nut off unloader, identify ball, spring and seat. Clean out any debris and |
| | Sever leak on the outlet of unit | Check for leaks and repair. |
| Unloader (flow) cycles with system under pressure | Improper flow | Any variation in flow from what the orifice is sized can cause cycling. System must produce the rated flow constantly. |
| | Nozzle too small | A nozzle that is too small can cause the flow to be reduced. |
| | Nozzle clogged | A distorted spray pattern indicates a clogged nozzle. |
| | Improper unloader orifice | The systems rated output should indicate the proper sized orifice for your system. |
| | Unloader orifice clogged | Check the orifice for clogs and clear out any debris. |
| | Injector orifice clogged | If the system has a Venturi injector downstream of the unloader, check the orifice for clogs. |
| | Other downstream restriction | Scale buildup can restrict flow. Check; controls, valves, switches, trigger gun, and lance. Descale as necessary and begin preventive maintenance program for scale prevention. |
| | Pump not delivering the rated pressure | See low pressure or low flow diagnostics. |
| | High water supply pressure | Check inlet water supply for excessive pressure. |
| Unloader (flow) cycles with system in bypass | No restrictions on the unloader | Check unloader bypass port to see if a flow restrictor is properly installed. Install one if none is present. |
| | Downstream leakage (excessive) | Causes the unloader to sense a continuing flow and divert it to the closed gun. Repair or replace. |
| | Accumulator downstream (option) | Remove the accumulator from the system. |
| Unloader (pressure) produces smooth flow & low volume | Unloader adjusted too low | Adjust the unloader using the pressure gauge for the correct pressure. |
| | Spray nozzle clogged | A distorted spray pattern indicates a clogged nozzle. |
| | Spray nozzle too small | A small nozzle causes a reduced flow and cycling may result. |
| | Injector orifice blocked | If the system has a Venturi injector downstream of the unloader, check the orifice for clogs. |
| | System not delivering rated flow | See flow diagnostics. |
| Unloader (flow) produces smooth flow & low volume | Unloader adjusted too low | Adjust unloader and regulator until proper pressure is achieved. |
| | Unloader valve stuck in bypass | If unloader is sticking, repair or replace as necessary. |
| | Restriction in system | Downstream restrictions can cause a reduction in flow. Check; controls, valves, switches, trigger gun, and lance. Descale as necessary and begin preventive maintenance program for scale prevention. |

| | | |
|--|-----------------------------------|---|
| Unloader (pressure) produces low flow and normal pressure | Unloader adjusted too low | If the unloader is diverting flow to bypass it may be adjusted too low, readjust as necessary. |
| | Spray nozzle too large | Ensure the proper nozzle is installed on system. |
| | Internal nozzle erosion | The number of hours of usage can give you a clue to the extent of the wear. If in doubt, change |
| | Insufficient pump pressure | Check pump seals and packings and tighten drive belts. |
| Unloader (flow) produces low flow & normal pressure | Unloader adjusted too low | If unloader is diverting flow to bypass, readjust using the pressure gauge. |
| | Nozzle too large | Ensure the proper sized nozzle is being used. |
| Unloader (pressure) leaks from main spring or adjusting bolt | Shaft O-ring in valve body worn | Check O-rings for wear or damage and replace as necessary. |
| Unloader (flow) pressure increases when trigger released | Unloader piston stuck or frozen | Check unloader shaft for proper action. Unstick piston and shaft or replace unloader. |
| | Bypass port clogged or restricted | Ensure that unloader bypass port is not clogged |
| | Excessive tension on main spring | If tension is incorrect, adjust or replace as necessary. |
| Unloader (flow) leaks water around adjusting bolt | Sleeve O-ring worn | Check O-rings for wear or damage and replace as necessary. |

FLUID SYSTEM DIAGNOSTICS - Leaking

ANY LEAKS SHOULD BE REPAIRED ASAP TO PREVENT DAMAGE TO THE SYSTEM.

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|---|--|
| From inlet | Garden hose washer | Ensure the washer is present and in good condition. |
| From low pressure (inlet) line fittings | Loose clamps or connections | Low pressure line should be properly sealed on barb and tightly clamped. |
| From float tank(option) | Float tank full of water or stuck | If float is not floating above water, check the float to see if it has filled up with water. If necessary, drain and seal. |
| From pressure fittings | Fittings not tightened or taped, or cracked | Usually metal to metal fittings should be taped with Teflon tape or lock tight to provide a tight seal. (unless |
| From quick connects | Bad o-rings | If quick connect o-ring shows wear or damage, replace it. |
| From pump | Bad packing | If the seal leak is detected under the pump manifold, packing may be worn and in need of replacement. |
| From trigger gun | Bad rod o-ring | If o-rings show wear or damage, they may need replaced. |
| | Stripped connectors | Physical damage may not be apparent, but unseen warping from freezing or extreme pressure can still cause leakage. |
| From nozzle | Weep gun (optional) | If a weep gun has been installed, check the gun valve seat to ensure it is functioning properly. |
| | Damage gun valve ball or seat | Inspect trigger gun valve assembly for damage or wear to ball or seat. Lodged debris can stop valve from closing. Repair with kit or replace. |
| From unloader | Bad o-rings or seals | If quick connect o-ring shows wear, damage or improper seating. |
| From variable pressure Lance(option) | Bad o-rings at adjusting knob | Inspect o-rings for wear or damage and replace as necessary. |
| Unloader will not unload | Debris in unloader | Take bottom nut off unloader, identify ball, spring and seat. Clean out any debris and reassemble. |
| | Sever leak on the outlet of unit | Check for leaks and repair. |
| From pressure relief valve | System over pressure | See pressure and flow diagnostics to find the cause of the excessive pressure and correct it. |
| | Clogged nozzle | Spray pattern will be distorted if nozzle is clogged, clean out. |
| | Trigger gun valve not working | If trigger gun valve action is not correct, repair or replace. |
| | Excessive pressure spike | If water spurts from valve when trigger is released, check unloader adjustment. Pressure spike should be below the level where pressure relief valve is activated. |
| | Wear or damage to ball or seal | Inspect ball and seal for damage and adjust as necessary. |
| | Improper relief valve adjustment | Adjust valve properly. |

FLUID SYSTEM DIAGNOSTICS - Trigger Gun/Spray Nozzle

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--|--|---|
| No nozzle flow from nozzle when trigger depressed. | Broken piston rod in trigger gun | If water flows through discharge hose without gun, check trigger gun valve piston rod and replace if necessary. |
| | Missing metal insert in trigger gun (European style gun) | Inspect to assure insert is in place. |
| | Blockage in system past gun | Check nozzle or spray accessory for blockage and clear it. |
| Excess pressure when trigger gun is released | Excessive pressure spikes | After unloader increases pressure to a maximum, further adjustment will only increase the pressure spikes. Re-adjust. |
| Flow not stopping when trigger gun released | Broken return spring on trigger gun | If trigger action is too loose, return spring may need replaced. |
| | Debris in gun valve | Debris in gun valve can stop piston return. Clear debris. |
| Trigger action sticks | Keeper plug too tight | It may be possible to loosen plug slightly without leakage but it will likely need replaced. |
| Trigger gun leaks | Worn or bad o-ring | Check trigger gun o-rings for wear or damage and replace. |
| | Stripped or loose connections | Physical damage may not be apparent but unseen warping from freezing or severe overpressure may still cause leaking. |
| No chemical | Chemical valve closed Black nozzle | Open chemical valve. If it chatters with no chemical delivery, air is being drawn from the upstream side of the pump. Check fittings, connections and ensure the inlet line is fully submerged into the chemical jug. |
| | Chemical dried up in the injector | Inspect and clean as necessary. |
| | Chemical foot strainer clogged | May be a strainer or check valve. Ensure that the ball is not stuck or clogged. |
| | Chemical line kinked | Chemical line kinking or binding prevents chemical delivery. |
| | Chemical line too long | An overly long chemical line can prevent the pump from drawing chemical into the system. Try installing a shorter line. |
| | Chemical too dilute | Verify chemical strength. |
| | No adjustment for low pressure | Downstream injectors only - Low pressure is required for most injectors to draw chemical. If no adjuster exists it may need low pressure spray nozzle installed on the lance. |
| | Incorrect injector orifice | If not properly sized for the system's rated output, chemical delivery problems will result. Check serial plate for specs. |
| Excessive chemical | Valve improperly adjusted, check knob on injector | To properly adjust, a chemical flow meter may be used to precisely measure chemical flow. |
| | Chemical dilution too strong | Verify chemical strength. |
| Spray pattern irregular | Clogged nozzle | Spray pattern will be distorted if nozzle is clogged. |
| Volume proper, pressure low | Nozzle too large | Ensure that the nozzle is properly sized for the system |
| | Internal nozzle wear | A loss of pressure may result from gradual nozzle wear. Replace a nozzle of correct size. |
| Pressure proper, volume low | Clogged nozzle | Spray pattern will be distorted if nozzle is clogged. Check nozzle for clogging if the unit has a pressure unloader. |

BOILER SYSTEM DIAGNOSTICS - Boiler Controls

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---------------------------------|--|--|
| No voltage solenoid | Boiler control or electrical problem | A multimeter can be used to check continuity through controls and pinpoint the problem areas. |
| Solenoid coil does not energize | Bad connection to solenoid coil | Electrical connections to solenoid valve coil should be tight and not corroded. |
| | Coil bad | Check to see if fuel solenoid will energize when the proper voltage is applied. Solenoid may need replacing. |
| | Boiler control not activating properly | If coil energizes when proper voltage is applied, check boiler controls. |
| Solenoid coil energizes | Problem occurring elsewhere | If solenoid valve coil energizes when the cleaner is operating in hot water the problem is elsewhere. Check the air/fuel delivery. |

BOILER SYSTEM DIAGNOSTICS - Pressure Switch

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|------------------------------------|---|
| Switch activates when pressure is reached but boiler not firing | Control not flowing through switch | A multimeter can indicate if the proper voltage flows through the boiler side of the switch. If not the switch may not need replaced. |
| | Switch improperly wired | Switch may be improperly wired for its function. |
| | Switch bad | If wiring is proper and still no current flow when activated, switch may need replacement. |
| Switch does not activate | Plunger fouled or stuck | Check pressure plunger to see if it will travel freely. If not, the passage may need cleared. |
| | Plunger not moving far enough | Check to see if the plunger is traveling far enough to depress the microswitch. Adjust if necessary. |
| Switch activated manually | Current not flowing through switch | If switch activates manually but boiler does not fire, current may not be flowing through. The switch may need replacing. |
| | Microswitch not properly adjusted | Microswitch may need readjustment so plunger can trip in. |
| | Switch bad | Replace switch with another one. |
| | Problem elsewhere in the system. | If switch works manually and current is flowing properly, the problem is elsewhere. Try other boiler diagnostics. |

BOILER SYSTEM DIAGNOSTICS - Vacuum Switch - Optional

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--|------------------------------------|--|
| Switch activated manually | Improper diaphragm movement | Replace switch if improper diaphragm movement is detected. |
| | Low water flow | Correct problems related to inadequate water flow. |
| | Air leak in or punctured diaphragm | Replace vacuum switch if diaphragm shows an air leak or hole. |
| Switch shows continuity when activated | Problem elsewhere in system | If vacuum switch works properly, continue with other boiler control diagnostics. |
| Switch does not show continuity when activated | Switch contact bad | Replace switch with another one. |

BOILER SYSTEM DIAGNOSTICS - Flow Switch - Optional

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--|---------------------------------|---|
| Reed switch activates when tested with external magnet | Magnet fouled and will not move | If magnet does not move freely within its housing, remove debris to unstick it. |
| | Reed switch misadjusted | To adjust it for the flow the system is producing, loosen the reed switch and move it in its |
| | Magnet is bad | If reed switch activated the boiler when tested with a hand held magnet, the internal magnet may |
| Reed switch does not activate when tested with external magnet | Reed switch is bad | If reed switch does not activated the boiler when tested with a hand held magnet, the reed switch may need replacement. |
| | Problem elsewhere in system | See diagnostics listed above. |

BOILER SYSTEM DIAGNOSTICS - Thermostat

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|-----------------------------|--|
| Thermostat set improperly | Thermostat set too low | Set thermostat properly and ensure connections are not loose or corroded. |
| Boiler fires when thermostat jumped, but will not fire with thermostat in circuit | Thermostat bad | Replace Thermostat. |
| Boiler will not fire when thermostat jumped | Problem elsewhere in system | Continue with boiler control diagnostics. If boiler still does not fire, the thermostat may need replaced. |

BOILER SYSTEM DIAGNOSTICS - High Temperature Limit

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--------------------------------------|-------------------------------|---|
| Electrical continuity through switch | Connections loose or corroded | Check connections to high temperature limit switch to ensure that they are not loose or corroded. |
| | Problem elsewhere in system | If there is continuity through the switch but the boiler still does not fire, there is a problem elsewhere in the system. Continue with boiler control diagnostics. |
| No continuity through switch | Switch bad | Replace switch. |

BOILER SYSTEM DIAGNOSTICS - Low Fuel Shut-Off

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|-------------------|----------------------------------|--|
| Fuel level low | Switch may be operating properly | Add fuel and retest. |
| Fuel level proper | Level sensor stuck | Check level sensor for proper movement. Clear, repair, or replace sensor assembly. |
| | Reed switch bad | Check level sensor for proper action. Replace switch if needed. |

